

<b>Reference:</b>	FOI.11744.23
<b>Subject:</b>	Microsoft Licencing
<b>Date of Request:</b>	22 May 2023

**Requested:**

O365 Licencing questions:-

- a. Which Microsoft O365 do you use eg E3,E5?
- b. Do you use the NHS-shared O365 tenant?
- c. Do you procure O365 licences through Microsoft Enterprise Agreement (EA) or Cloud Service Provider (CSP). Who is your supplier?
- d. When is your licencing renewal date/anniversary for these services?

Microsoft Telephony questions

- e. Do you have Microsoft Calling Plans, if so how many licences (users)
- f. Do you have other forms of Microsoft Telephony such as Direct routing/Operator connect? How many licences (users) and which supplier?
- g. When is your licencing renewal date/anniversary for these services?

**Response:**

- a. Hywel Dda University Health Board (UHB) confirms that it uses F3 with F5 Security and Compliance Add-on.
- b. The UHB confirms that it does not use NHS-shared O365 tenant; there is a separate tenant for NHS Wales.
- c. The UHB confirms that it procures its O365 licences through Microsoft Enterprise Agreement (EA); the supplier is Trustmarque Solutions Limited.
- d. The UHB confirms that its licence renewal date with Trustmarque Solutions Limited is 30 June 2027.
- e. The UHB confirms that it does not have Microsoft Calling Plans.
- f. The UHB confirms that it uses Direct routing with 5,235 licences; the supplier is Maintel.
- g. The UHB confirms that its licence renewal date with Maintel is 30 June 2027.