

Reference:	FOI.13255.23
Subject:	MillCare
Date of Request:	28 November 2023

Requested:

Please can you supply the following information under the Freedom of Information Act:

Was your Health Boards Sexual Health Service using the MillCare (by Mill Systems Ltd) computer system for the management of patient records, and the delivery of the sexual health service (e.g result reporting, appointment booking, texting patients) as at 01.01.23

If the answer to the above is Yes, please can you also supply the following information regarding communications to/from the Welsh Government following Mill Systems Ltd (supplier of MillCare) entering insolvency on 24.01.23:

Documents, correspondence, minutes and other records of Welsh Government's involvement and action to support your Health Boards Sexual Health Service following Mill Systems Ltd entering administration, and support to procure an alternative clinical system to replace MillCare and ensure continuity of sexual health service delivery

If Welsh Government has provided your Health Board with additional funding to procure a new clinical system to replace MillCare, following Mill Systems Ltd entering administration, so that your Health Board can continue to deliver Sexual Health services, please provide:

Documents, and correspondence (internal and with Welsh Government) outlining risks to service continuity and public health identified by your health board following Mill Systems entering administration and its impact on MillCare functionality

Response:

Hywel Dda University Health Board (UHB) confirms that it has never used Millcare or received funding from Welsh Government (WG) to replace its Sexual Health Patient Administration System (PAS).