

Reference:	FOI.19636.26
Subject:	Mobile Magnetic Resonance Imaging (MRI) and Computerized Tomography (CT) services
Date of Request:	17 February 2026

Requested:

I am writing to submit a request under the Freedom of Information Act 2000 for information relating to your Health Board's mobile MRI and CT service contracts.

Specifically, I would be grateful if you could provide the following information:

1. Mobile MRI and CT contracts

Details of the mobile MRI and CT contracts held by your Health Board for the periods 2024, 2025 and 2026, including equipment-only rentals as well as fully staffed and managed services. For each contract, please provide:

- Contract value(s)
- Which modality is the contract for, MRI, CT or Both
- Current service provider(s) and the locations at which they operate
- Contract duration(s)
- Scheduled renewal date(s)
- The number of bidders who submitted a response and the names of all bidders
- The ranking of all bidders who submitted responses

2. Procurement frameworks

Information on the frameworks through which these contracts were procured, including:

- Name(s) of the framework(s) utilised
- Relevant framework reference number(s)

1. Responsible contacts

Contact details for the Radiology Managers and Procurement Managers responsible for overseeing these contracts, including:

- Name(s)
- Job title(s)
- Email address(es)
- Telephone number(s)

Response:

Hywel Dda University Health Board (UHB) has applied an exemption under Section 43 of the Freedom of Information Act 2000 (FoIA) to the contract values and the names of the bidders requested for question 1, as they relate to a third parties and would be prejudicial to their commercial interests. Section 43(2) exempts information, where disclosure would or would be likely to prejudice the commercial interests of any company.

Commercial interests may be prejudiced where disclosure would, or would be likely to:

- Weaken a company's position in a competitive environment by revealing market sensitive information or information of potential usefulness to its competitors

- Damage a company’s business reputation or the confidence that customers/users, suppliers or investors may have in it.

This exemption is qualified; therefore, even if information falls within Section 43, public authorities must then apply the public interest test set out in Section 2(2)(b).

The information can only be withheld if the public interest in maintaining the exemption outweighs the public interest in disclosure.

The UHB has therefore considered the following:

In favour of disclosure: There is a public interest in transparency and in the accountability of public funds. Furthermore, it is in the public’s interest that public funds be used effectively and that public sector bodies obtain the best value for money when contracting for the provision of services. Private sector bodies engaging in commercial activities with the public sector must expect some information about those activities to be disclosed.

Against Disclosure: Disclosure of this information would have a direct impact and cause substantial harm to the suppliers, as it would disclose the successful contractors pricing and products/services provided to the UHB, and it would be likely that this would damage their ability to work within a highly competitive sector. In addition, disclosing the bidders’ names would reveal their intention to compete within the public sector, which could harm their ability to tender for any future business opportunities. The information being requested is likely to be used by their competitors to gain a competitive advantage.

Decision: The UHB has considered that releasing the information under the FOIA, to which the UHB is subject, will give an unfair advantage to the suppliers’ competitors. The UHB believes that there is wider established public interest in companies not being prejudiced merely because they have contracted with or are bidding to contract with a public sector body, and that there is a public interest in ensuring that there is competition for public sector contracts.

Therefore, the public interest in withholding the contract values and bidder names is greater than the interests in disclosing it and thereby giving unfair commercial advantage to competitors of the company to which this information concerns.

1. The UHB confirms it has procured four (4) mobile CT and MRI contracts during the 2024 and 2025 calendar years, and the period 1 January to 17 February 2026. Therefore, the UHB provides the information requested for each contract, by hospital, within the tables below.

Mobile MRI	Glangwili General Hospital (GGH)
Contract value(s)	An exemption under Section 43 applied.
Which modality is the contract for, MRI, CT or Both	MRI
Current service provider(s) and the locations at which they operate	Compleo
Contract duration(s)	18 March 2025 to 31 March 2026 - extended to 31 August 2026
Scheduled renewal date(s)	31 August 2026
The number of bidders who submitted a response and the names of all bidders	Not applicable. Direct Award - already providing service in Prince Philip Hospital (PPH)
The ranking of all bidders who submitted responses	Not applicable. Contract awarded for best value

Mobile MRI	GGH
Contract value(s)	An exemption under Section 43 applied
Which modality is the contract for, MRI, CT or Both	MRI
Current service provider(s) and the locations at which they operate	In-Health
Contract duration(s)	28 April 2025 to 25 May 2025 - extended to 8 June 2026.
Scheduled renewal date(s)	8 June 2026
The number of bidders who submitted a response and the names of all bidders	Not applicable. Urgent requirement - Direct Award to supplier who could fulfil immediate deployment
The ranking of all bidders who submitted responses	

Mobile MRI	PPH
Contract value(s)	An exemption under Section 43 applied
Which modality is the contract for, MRI, CT or Both	MRI
Current service provider(s) and the locations at which they operate	Compleo
Contract duration(s)	9 January 2025 to 3 April 2025 - extended to 31 March 2026
Scheduled renewal date(s)	31 March 2026
The number of bidders who submitted a response and the names of all bidders	6 bidders An exemption under Section 43 applied
The ranking of all bidders who submitted responses	Not applicable. Contract awarded for best value

Mobile CT	Withybush General Hospital (WGH)
Contract value(s)	An exemption under Section 43 applied
Which modality is the contract for, MRI, CT or Both	CT
Current service provider(s) and the locations at which they operate	In-Health
Contract duration(s)	3 November 2025 to 12 December 2025 - Extended to 31 March 2026
Scheduled renewal date(s)	31 March 2026
The number of bidders who submitted a response and the names of all bidders	8 bidders An exemption under Section 43 applied
The ranking of all bidders who submitted responses	Not applicable. Contract awarded for best value

2. The UHB confirms that the contracts were procured by Specialist Estates Services (SES) in NHS Wales Shared Services Partnership (NWSSP) via the Managed Equipment and Clinical Service Solutions (MECSS) framework. The framework reference numbers have been provided within the table overleaf.

Provider and hospital	Framework reference
Compleo – GGH	2021/S 000-019257
Compleo – PPH	
In-Health - GGH	
In-Health - WGH	2021/S 000-032144

3. The Radiology manager responsible for overseeing the contracts is Gail Roberts-Davies, Head of Radiology and can be contacted by email at gail.roberts-davies2@wales.nhs.uk.

The contracts are managed by the Procurement Services in NWSSP and contact details are available on the NWSSP website. A link to the relevant webpage has been provided below:

[Contact Procurement Services - NHS Wales Shared Services Partnership](#)