

Reference:	FOI.983.19
Subject:	Monitoring staff access to patient records
Date of Request:	11 June 2019

Requested

Do your relevant systems create an audit trail of who has accessed a patient's record and for what purpose?

Response:

Each of the main clinical systems used within Hywel Dda University Health Board have audit systems built into the system, which monitor all staff access to the electronic medical records held within our organisation and NHS Wales. Staff working for Hywel Dda University Health Board are unable to access the electronic medical records of patients outside of NHS Wales. NHS Wales utilise the National Intelligent Integrated Audit Solution to monitor staff access to the electronic medical records and this system is used to maintain the privacy of the patient and staff records by ensuring only appropriate access to such records takes place.

If you believe that your records have been accessed inappropriately, you will need to contact your own Local Health Board or NHS Trust to investigate internally.