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| Reference: | FOI.19252.26 |
| Subject: | NHS General Dental Services (GDS) |
| Date of Request: | 7 January 2026 |

Requested:

1. Please supply a list of all NHS General Dental Services contract holders indicating their intentions to *hand back* their NHS general dental services contract by date, from 1 January 2025 to date.

For each contract include:

- a. the name of the provider
- b. their postal address,
- c. the date on which notice to hand back was received
- d. the estimated or actual day of termination for the contract
- e. any estimate on the number of patients affected
- f. any stated reasons for return of the contract.
- g. what model of contract the provider is/was operating to

2. Please supply a list of all NHS General Dental Services contract holders indicating their intentions to *reduce* the size their NHS general dental services contract by date, from 1 January 2025 to date.

For each contract include:

- a. the name of the provider
- b. their postal address,
- c. the date on which notice to reduce was received
- d. the estimated or actual day reduction of contract size took effect
- e. any estimate on the number of patients affected
- f. any stated reasons for reduction of the contract.
- g. what model of contract the provider is currently operating to

Response:

1. Hywel Dda University Health Board (UHB) confirms that seven (7) NHS GDS providers gave notice or handed back their contract to the UHB during the 2025 calendar year. The information requested for each Dental Practice has been provided within the tables below.

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| a. | Name | My Dentist |
| b. | Address | 61 North Parade, Aberystwyth SY23 2JN |
| c. | Date notice received | 30 November 2024 |
| d. | Estimated/actual termination date | 28 February 2025 |
| e. | Number of patients affected | 4,400 |
| f. | Reason for return | Dentists opted to provide private dental care only - unable to recruit NHS dentists |
| g. | Model | Units of Dental Activity (UDA) |

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|----|-----------------------------------|---|
| a. | Name | Khan Dental Ltd |
| b. | Address | Carmarthen Street Dental Clinic, Grove House, 19 Carmarthen Street, Llandeilo, SA19 6AN |
| c. | Date notice received | 24 December 2024 |
| d. | Estimated/actual termination date | 31 Mach 2025 |

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| e. | Number of patients affected | 0 –No allocation of patients as Practice only provided Urgent Access Appointments |
| f. | Reason for return | Dentists have opted to provide private dental care only - unable to recruit NHS dentists |
| g. | Model | Contract Reform |

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|----|-----------------------------------|--|
| a. | Name | Winchester House Dental Practice |
| b. | Address | 67 St James Street, Narberth, SA67 7DB |
| c. | Date notice received | 31 December 2024 |
| d. | Estimated/actual termination date | 31 March 2025 |
| e. | Number of patients affected | 4,500 |
| f. | Reason for return | Cannot keep up with demand for patient loads |
| g. | Model | Contract Reform |

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|----|-----------------------------------|---|
| a. | Name | Brynteg Dental |
| b. | Address | Gas Lane, Tenby, Pembrokeshire, SA70 8AG |
| c. | Date notice received | 6 March 2025 |
| d. | Estimated/actual termination date | 30 June 2025 |
| e. | Number of patients affected | 3,200 |
| f. | Reason for return | Reasons include ongoing recruitment issues and the recent changes to the NHS Dental Contract which are not in line with the Practice's patient care |
| g. | Model | Contract Reform |

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|----|-----------------------------------|--|
| a. | Name | Vergam Dental |
| b. | Address | 6 Vergam Terrace, Fishguard, Pembrokeshire, SA65 9DD |
| c. | Date notice received | 30 June 2025 |
| d. | Estimated/actual termination date | 30 September 2025 |
| e. | Number of patients affected | 700 |
| f. | Reason for return | Workforce |
| g. | Model | UDA |

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|----|-----------------------------------|--|
| a. | Name | Capel Dental Care |
| b. | Address | Mansel Street, Carmarthen, Carmarthenshire, SA31 1QX |
| c. | Date notice received | 9 July 2025 |
| d. | Estimated/actual termination date | 31 October 2025 |
| e. | Number of patients affected | 800 |
| f. | Reason for return | Available workforce opting to deliver private model only |
| g. | Model | Contract Reform |

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|----|-----------------------------------|--|
| a. | Name | Dew Street Dental Practice |
| b. | Address | 31 Dew Street, Haverfordwest, Pembrokeshire SA61 1ST |
| c. | Date notice received | 27 November 2025 |
| d. | Estimated/actual termination date | 31 March 2026 |
| e. | Number of patients affected | 550 |
| f. | Reason for return | Opting in to private model only |
| g. | Model | UDA |

2. The UHB confirms that no NHS GDS provider has given their intention to reduce the size of their NHS contract with the UHB during the 2025 calendar year.