

Reference:	FOI.18948.25
Subject:	NHS Wales app uptake
Date of Request:	25 November 2025

Requested:

Would it be possible to determine how many GP practices in the South Pembrokeshire cluster have enabled electronic access for patients to book appointments online and/or view their laboratory test results (detailed coded record access) via the NHS Wales app please?

Response:

Hywel Dda University Health Board (UHB) confirms that no GP practices within the UHB's geographical area offer laboratory test results via the NHS Wales App.

However, the UHB details within the table below, the GP Practices within the South Pembrokeshire Cluster that have enabled appointment booking via the NHS Wales app and the appointment types they offer for online booking.

GP Practice	Face to face appointment	Telephone appointment	Blood test appointment
Narberth Surgery	Yes	Yes	Yes
Argyle Medical Group	Yes	No	No
Saundersfoot Surgery	Yes	Yes	Yes
Neyland and Johnston Surgery	No	No	No
Tenby Surgery	No	No	No

Argyle Medical Group are planning to implement blood test appointments by March 2026, with Neyland and Johnston and Tenby surgeries planning to implement all three (3) types of appointments via the NHS Wales App, by April 2026.