

Reference:	FOI.12838.23
Subject:	Off-Framework usage
Date of Request:	10 October 2023

Requested:

1. A list of the OFF-framework agencies used by the trust in the past 12 months'
2. The average length of time a long-term agency placement is left vacant before being filled by the agencies who are ON framework in the past 12 months'
3. How many long-term bookings and individual shifts have been placed through OFF-framework agencies in the past 12 months' (Please separate individual shifts and long-term placements)
4. Average cost per hour for Band 5, 6 and 7 agency workers paid to OFF-framework agencies in the past 12 months'
5. Who in the trust has authority to approve the use of off-framework agencies (name and job title)
6. If authority to use off-framework agencies in the trust lies with a specific department i.e., temporary staffing/staffing solutions/agency bookings/NHSP or equivalents, then who in the trust has the authority to override such decision made by that department (name and job title)

Clarified

This would be for Medical, Nursing and Midwifery, Psychological Therapies please.

For long term placements these would be bookings for the same worker, with the same team, longer than one individual shift.

Response:

1. Hywel Dda University Health Board (UHB) provides, within the table below, the Off-Framework agencies used for Medical, and Nursing and Midwifery (N&M), within the twelve (12) month period 1 October 2022 to 30 September 2023. No Off-Framework agencies were used for Psychological Therapies during this period.

Service	Off-Framework agency
Medical	Health People
N&M	Thornbury Nursing Services
	Liquid Personnel

2. The UHB confirms that it has had no vacancies specifically identified as long term agency placements with On-Framework agencies, during the period 1 October 2022 to 30 September 2023.
3. The UHB confirms that it has not had any long term bookings with Off-Framework agencies, during the period 1 October 2022 to 30 September 2023

Additionally, the UHB provides, within the table below, the number of individual shifts placed through Off-Framework agencies, by month, during the period 1 October 2022 to 30 September 2023.

Month/year	Number
October 2022	857
November 2022	854
December 2022	983
January 2023	865
February 2023	665
March 2023	897
April 2023	729
May 2023	579
June 2023	242
July 2023	0
August 2023	0
September 2023	0

4. The UHB confirms that the average hourly rate is £85.00 for Off-Framework Band 5 agency staff. The UHB does not have Band 6 or 7 agency staff.
5. The UHB provides, within the table below, the Executive Director with overall responsibility to approve the use of Off-Framework agencies, for the services requested.

Service	Name and job title
Medical	Philip Kloer, Medical Director/Deputy Chief Executive Officer
N&M	Mandy Rayani, Executive Director of Nursing, Quality and Patient Experience
Psychological Therapies	Liz Carroll, Executive Director of Mental Health and Learning Disabilities

6. Not applicable.