

Reference:	FOI.1617.19
Subject:	Order communication systems and results reporting solutions.
Date of Request:	1 October 2019

Requested and response:

1. What is the name of your Order Communications system?

The name of Hywel Dda University Health Board's (UHB) order communication system is Welsh Test Requesting and Results Reporting Service.

2. The name of the supplier?

The UHB's order communications system is an internal system that was developed by NHS Wales.

3. What is the solution's contract end date?

There is no contract end date as this is an internal system.

4. Is the trust planning to go out to procurement within the next 6 months for a new order communications and results reporting solution?

The UHB does not currently have any procurement plans as the system currently in use is an internal system.

5. If the trust is planning to go out to procurement, which framework does it plan to use?

Please see response to question 4.

6. Which of the following clinical departments within the trust currently use an order communications and results reporting solution?

- Endocrinology
- Ophthalmology
- Audiology
- Urology
- Dermatology
- Oncology
- Pulmonology

The UHB's order communications and results reporting solutions is not in use by the above named departments. However, it is in use by all disciplines within the UHB's Radiology and Pathology departments.

7. Which of these departments' systems are currently integrated with the order communications and results reporting solution?

Please see response to question 6.

8. Does the trust extend their order communications and results reporting services to GP Practices?

Yes, the UHB does extend its order communications and results reporting service to GP Practices.