

Reference:	FOI.18732.25
Subject:	Outsourced radiology reporting
Date of Request:	31 October 2025

Requested:

1. How much was spent by the authority on outsourced radiology reporting in the following two periods:
 - a. the financial year 2024/25
 - b. the six months from 1st April 2025 to 30th September 2025
2. For each of these periods, please state the amount spent with each of the following suppliers:
 - a. Everlight Radiology
 - b. Four Ways
 - c. Medica
 - d. Telemedicine Clinic (TMC)
 - e. Dulwich Medical Centre
 - f. Hexarad
 - g. Other (please provide the name or names)
3. Has the authority formally tendered these services within the past 5 years?
4. If the answer to 3 is yes, please provide the following information
 - a. When was the tender awarded
 - b. Was it awarded to a single supplier, and if so which
 - c. What is the duration of the contract, with optional extension periods
 - d. Was the contract split into lots, for example non urgent routine reporting, and urgent out of hours reporting
5. Which suppliers of radiology reporting services currently have bi-directional access to the authority's patient record systems to allow access to patient records and input of radiology reports.
6. Does the risk of cyber attack as a result of providing the access described in 5 appear on the trust risk register and what level of risk rating is it given
7. Is the trust able to split the spend stated in response to question 1 into: urgent reporting (such as the Medica Nighthawk service for A&E patients); and routine backlog reporting. If so, please provide this split.

Response:

1. Hywel Dda University Health Board (UHB) provides within the table below, its spend on outsourced radiology reporting for the requested periods.

	Period	Spend
a.	2024/25 financial year	£2,167,610.76
b.	1 April to 30 September 2025	£1,469,930.65

2. The UHB confirms that all outsourced radiology reporting is supplied by Everlight Radiology.

3. The UHB confirms that it has formally tendered for its outsourced radiology services, during the 2020/21 to 2024/25 financial years. One (1) contract was awarded during this time.
4. The UHB provides the information requested for the contract awarded to Everlight Radiology, within the table below:

a.	When was the tender awarded?	1 November 2024
b.	Was it awarded to a single supplier, and if so which?	Yes, awarded to a single supplier, Everlight Radiology.
c.	What is the duration of the contract, with optional extension periods?	Three (3) year contract. Option to extend for a further two (2) years.
d.	Was the contract split into lots?	No

5. The UHB confirms that the outsourcing supplier Everlight Radiology does have access to the UHB's patient record system, allowing access to records for the input of radiology reports.
6. The UHB confirms that there is nothing recorded on the UHB's risk register relating to cyber-attacks as a result of providing access to patient record systems.
7. The UHB provides within the table overleaf, the outsourced radiology reporting spend, by report type, for the requested periods.

Report type	2024/25 financial year	1 April to 30 September 2025
Computerized Tomography (CT) - Out of Hours (OOH)	£1,633,944.53	£957,369.75
CT - Routine	£169,825.31	£189,580.45
Magnetic Resonance Imaging (MRI) - OOH	£90,857.96	£69,946.83
MRI - Routine	£230,600.40	£233,249.88
Plain Film - OOH	£249.83	£43.85
Plain Film - Routine	£42,132.73	£19,739.89
Total	£2,167,610.76	£1,469,930.65