

Reference:	FOI.7127.21
Subject:	Paediatric Diabetes Department
Date of Request:	11 October 2021

Requested:

For audit year 2019/2020 would you please be able to advise:

1. Number of Whole Time Equivalent (WTE) Paediatric Diabetes consultant posts in place for your Paediatric Diabetes service.
2. Number of WTE nursing posts, and their bands, currently in place specifically for your Paediatric Diabetes service.
3. Number of WTE HCA posts currently in place specifically for your Paediatric Diabetes service.
4. Number of WTE Psychologist posts, and their bands, currently in place specifically for your Paediatric Diabetes service.
5. Number of WTE Dietician posts, and their bands, currently in place specifically for your Paediatric Diabetes service.
6. Number of WTE Social Worker posts, and their bands, currently in place specifically for your Paediatric Diabetes service.
7. Number of WTE Family Support Worker posts, and their bands, currently in place specifically for your Paediatric Diabetes service.
8. Any other staffing roles within your Paediatric Diabetes service? What are they? What are the whole time equivalents? and what benefits do you feel they provide to the patients?
9. Does your Paediatric service use Dendrite or Twinkle software, or both, to capture patient data?
10. What methods of accessibility to you have for patients whose first language is not English or Welsh?

Response:

1. Hywel Dda University Health Board (UHB) confirms that there were two (2) Whole Time Equivalent (WTE) Paediatric Diabetes Consultants employed within its Paediatric Diabetes service, during the financial year 2019/20.
2. The UHB confirms that there were 2.6 WTE nurses, at Agenda for Change (AfC) pay bands 6 and 7, employed within its Paediatric Diabetes Service, during the financial year 2019/20.
3. The UHB confirms that there were no Health Care Support Workers (HCSW) employed specifically for its Paediatric Diabetes Service, during the financial year 2019/20.
4. The UHB confirms that there were 0.2 WTE Psychologists, at AfC pay band 8a employed specifically for its Paediatric Diabetes Service, during the financial year 2019/20.

5. The UHB confirms that there were 0.6 WTE Dieticians at pay bands 6 and 7, employed specifically for its Paediatric Diabetes Service, during the financial year 2019/20.
6. The UHB confirms that there were no Social Workers employed specifically for its Paediatric Diabetes Service, during the financial year 2019/20.
7. The UHB confirms that there were no Family Support Workers employed specifically for its Paediatric Diabetes Service, during the financial year 2019/20.
8. The UHB confirms that it did not have any other staffing roles within its Paediatric Diabetes Service, during the financial year 2019/20.
9. The UHB confirms that its Paediatric Service uses Diabeta 3 software to capture patient data.
10. The UHB confirms that interpreting, translation and British Sign Language (BSL) services are available for all patients whose first language is not English or Welsh.

Interpreters can be made available for face-to-face and online appointments, ensuring that communication can be provided for unplanned care, as well as scheduled appointments. Further information is available on the UHB's dedicated Equality, Diversity and Inclusion webpage, which can be accessed via the link below:

[Hywel Dda University Health Board | Equality, Diversity and Inclusion \(wales.nhs.uk\)](https://www.wales.nhs.uk/equality-diversity)