

Reference:	FOI.1942.19
Subject:	Pain management services
Date of Request:	14 November 2019

Requested:

1. What is the average waiting time in weeks from referral to an initial appointment with the pain management service you are responsible for?
2. What is the average waiting time in weeks from referral to commencing treatment, ie, referral to treatment (RTT) time?
3. Does your pain management service involve a multidisciplinary team (including medical consultants, nurses, physiotherapists, psychologists, pharmacists) as recommended by the Faculty of Pain Management's core standards for pain management services in the UK (<https://www.rcoa.ac.uk/document-store/core-standards-pain-management-services-the-uk>)?
4. Specifically, which of the above disciplines does the multidisciplinary team include?
5. Does your pain management service offer non-drug treatments, including physical and psychological therapies, as recommended by the Faculty of Pain Management's core standards for pain management services in the UK?

Response:

1. Hywel Dda University Health Board's (UHB) average wait time for its pain management service is 25.7 weeks from referral to an initial appointment.
2. The UHB's average wait time is 20.7 weeks from referral to commencing treatment.
3. The UHB confirms the pain management service does involve a multidisciplinary team.
4. The UHB's pain management multidisciplinary team includes medical consultants, physiotherapists, nurses, psychologists and pharmacists.
5. The UHB confirms the pain management service does offer non-drug treatments, including physical and psychological therapies, as recommended by the Faculty of Pain Management's core standards for pain management services in the UK.