

Reference:	FOI.4344.20
Subject:	PAS, EHR and Task Management systems
Date of Request:	23 October 2020

Requested:

Patient Administration System

1a. Please provide the name of the Patient Administration System (PAS) used at the organisation. *(A PAS is used to support patient management, including tracking patients and managing admissions, ward attendances and appointments)*

1b. Who is the supplier?

1c. What was the annual amount paid to the supplier in 19/20 (April 2019 – March 2020)?

1d. What is the contract start date?

1e. What is the contract end date?

Electronic Health Record System

2a. Please provide the name of the Electronic Health Record (EHR) system used at the organisation? *(An EHR is a digital record of patient health information)*

2b. Who is the supplier?

2c. What was the annual amount paid to the supplier in 19/20 (April 2019 – March 2020)?

2d. What is the contract start date?

2e. What is the contract end date?

Task Management Functionality

3a. Please name the PAS and/or EHR system used at the organisation that provides functionality to support the management of tasks. E.g. patient-level, ward level or site-level clinical and operational tasks.

If a separate system/supplier is used to support task management, please provide further details on this system (including contract dates and annual cost in 19/20)

3b. As part of the implementation process, was the system that provides task management installed on existing devices i.e. a software download, or did it require the installation of new technology?

3c. Please indicate which type of tasks the system captures in the table below

Ward round/day-time tasks	Hospital-at-night tasks	Board round tasks	Tasks related to the discharge process	Other (please specify)

3d. Does the system provide static task lists, or can tasks be automatically escalated and allocated to other staff members?

3e. Please indicate the type of staffing group task management is used by?

Medical & Dental	Nursing & HCAs	Scientific, Therapeutic & Technical Staff (STT) including of AHPs	Administration and Estates Staff

3f. Does the system have the ability to share tasks from the hospital to social care and vice versa? i.e. local authorities can view the status of the patient and outstanding tasks, supporting a joined-up approach to care-co-ordination.

Response:

1a. Hywel Dda University Health Board (UHB) confirms that the name of the Patient Administration System (PAS) used is Welsh Patient Administration System (WPAS).

1b. The UHB confirms that the supplier of its WPAS is NHS Wales Informatics Service (NWIS).

1c. The UHB confirms that £174,622.08 was paid to the NWIS for the WPAS system, for the financial year 2019/20.

1d. & 1e. The UHB does not hold the information requested. The WPAS contract is managed by NHS Wales Informatics Service (NWIS). Please re-direct your request to nwis_foirequest@wales.nhs.uk

2a. The UHB confirms that the name of the Electronic Health Record (EHR) system used is Welsh Clinical Portal (WCP).

2b. The UHB confirms that the supplier of its WCP system is NWIS.

2c. The UHB confirms that no payment was made for this service, for the financial year 2019/20.

2d. & 2e. Please see response to question 1d & 1e.

3. Not applicable.