

<b>Reference:</b>	FOI.15056.24
<b>Subject:</b>	Patient care, staff and overseas visitors
<b>Date of Request:</b>	14 August 2024

**Your request and our response**

I would like the information to be completed in the table format below and returned to this email address.

Hywel Dda University Health Board (UHB) provides the information as requested within the tables below and overleaf.

OPERATIONAL/RESOURCE INFO		2018/19	2019/20	2020/21	2021/22	2022/23	2023/24
Total number of unique patient care stays at your Trust		133,997	132,259	83,268	106,663	112,864	127,703
**Total number of staff employed by your Trust at the beginning of the financial year		11,456	11,691	12,466	13,305	13,670	14,419
Total number of staff employed full time (or full time equivalent) as Overseas Visitors managers/ officers/ administrators, or otherwise employed for the purpose of implementing and administering the Overseas Visitors charging regulations at your Trust, at the beginning of each financial year	Band 8a and above	0	0	0	0	0	0
	Band 7	0	0	0	0	0	0
	Band 6	0	0	0	0	0	0
	Band 5	1	1	1	1	1	1
	Band 4	0	0	0	0	0	0
	Band 3	0	0	0	0	0	0
	Band 2	0	0	0	0	0	0

\*\*Please note:- the headcount not the Full Time Equivalent (FTE) has been provided in the table on page 1, and includes bank and locum staff, but not IR35, MEDACS, or OOH GPs.

FINANCIAL INFO	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24
Total number of patients identified as chargeable overseas visitors	20	36	10	33	42	48
Total number of	20	36	10	33	42	48

invoices issued to chargeable overseas visitors						
Total sum of charges issued to chargeable overseas visitors	£25,836.00	£78,779.00	£27,112.00	£45,430.00	£78,959.00	£272,418.52
Total sum received from overseas visitors towards payment of invoices	£18,075.00	£59,665.00	£19,661.00	£32,026.00	£51,118.00	£66,056.00
Total outstanding debt (cumulative) owed to your Trust by overseas visitors at financial year end	£8,594.00 Written off £4,578.00	£0.00 Written off £19,114.00	£0.00 Written off £2,759	£3,951.00 Written off £9,453.00	£6,907.00 Written off £12,810.00	£210,098.52
Total number of EHIC claims	150	114	13	10	27	37
Total sum of EHIC claims	£94,909.00	£161,782.00	£29,539.00	£13,020.00	£40,890.00	£76,780.00