

Reference:	FOI.14776.24
Subject:	Physiotherapy rehabilitation services
Date of Request:	2 July 2024

Requested:

1. Name of healthcare system
2. Your name
3. Your email address
4. Your FOI reference
5. Does your system have measures in place to monitor provision of community rehabilitation services to patients?
6. What is being measured in relation to the delivery of community rehabilitation?
7. Are you in the process of establishing measures to monitor the provision of community rehabilitation services to patients?
8. Are you committed to establishing measures in the future?
9. When are you planning on committing to establishing measures
10. In the last 12 months, have there been cuts to any resources allocated to support the provision of community rehabilitation?
11. What funding and/or services have been cut?
12. Are there plans to cut resources to support the provision of community rehabilitation in the next 12 months?
13. Does your system have a single accountable lead for rehabilitation working at director/board level?
14. What is their name and job title?
15. If you do not have a single accountable lead with overall responsibility for rehabilitation working at director/board level, are you recruiting someone to take on this work? When do you intend to have someone in post?
16. Does your system have a non-board/non-director level employee with a specific remit/portfolio to take forward the development of rehabilitation services?
17. What is their name and job title?
18. Does your system have a rehabilitation programme setting out plans to deliver, expand, integrate and redesign services?

Response:

1. The healthcare system is NHS Wales.
2. The Health Board's name is Hywel Dda University Health Board (UHB).
3. The email address for the UHB's Freedom of Information Team is foi.hyweldda@wales.nhs.uk
4. Please see reference number at the top of this letter.
5. The UHB confirms that it does have measures in place to monitor the provision of community rehabilitation services to patients.
6. to 9. The UHB confirms that its Physiotherapy Service monitors all new patient and follow up physiotherapy activity and utilises the UHB's Welsh Patient Administration System (WPAS), which records all patient contact. This allows the service to understand the volume of new and follow up patients seen in each specialty area, including home visits and community sites. This data can be filtered by region, site, team or clinician, ensuring constant monitoring measures are in place.
10. The UHB confirms that there have been no cuts to its establishment budgets allocated to support the provision of community rehabilitation, during the last twelve (12) months.
11. Not applicable.
12. Services across the UHB have been asked to make 5% cost improvements, recurrent in the 2025/26 financial year. However, strategies for delivering this saving, which will not adversely affect the volume of community rehabilitation provided, are currently being evaluated.
13. The UHB does have an Executive Director for Allied Health Professions and Health Science. The Executive Director sits at Board level and rehabilitation services form part of the portfolio of responsibility.
14. The UHB's Executive Director for Allied Health Professions and Health Science is James Severs.
15. Not applicable.
16. The Health Board has a Clinical Director for Therapies, who is responsible for the operational delivery of rehabilitation services and for strategic change.
17. The UHB's Clinical Director for Therapies is Lance Reed.
18. The UHB's Physiotherapy Service does not currently have a single programme that sets out delivery plans for rehabilitation. However, there are several organisational programmes driving strategic change. Therapy and rehabilitation services are component parts of those programmes, recognising that rehabilitation spans the majority of pathways across the health system.