

Reference:	FOI.4673.20
Subject:	Policies
Date of Request:	3 December 2020

Requested:

Can you please provide the following for your Health Board:

- Did not attend (DNA) policy.
- Was not brought (WNB) policy (if available as a separate policy for children and young people), please advise if there is not a separate policy.

Response:

Hywel Dda University Health Board (UHB) has provided copies of the policies listed below that relate to Did Not Attend (DNA) and Was Not Brought (WNB). The UHB confirms it does not have a separate WNB policy for children and young people.

- Policy 635 - [Management of Women Who Do not Attend Scheduled Antenatal Appointments Guideline](#)
- Policy 793 - [Health Visiting Service Best Practice Guidance for Management of No Access Visits, Was Not Brought and Families who Decline the Health Visiting Service Procedure](#)
- Policy 887 - Monitoring Vulnerable People Who Were Not Brought or Did Not Attend Appointments and No Access Visits Procedure
- Policy 534 - Patient Access - Elective Care Policy

In addition, the UHB has attached a copy of the 7 minute briefing document, Attachment 1.