

Reference:	FOI.18544.25
Subject:	Procurement of linens and uniforms,
Date of Request:	9 October 2025

Requested:

1. Current supplier(s) for uniforms and linen.
2. Contract end date and any known renewal or retender schedule.
3. Annual usage in quantity (e.g., pieces or sets) for each product category – tentative
4. Annual spend amount on uniforms and linen over the past 12 months.
5. Any measurable social value commitments linked to the contract, such as local employment initiatives, skills development, or community benefits.
6. Any reported carbon reduction outcomes related to the supply or logistics of uniforms and linen.
7. Any sustainability metrics tracked, including material composition, recycling/repurposing initiatives, or environmental impact assessments.
8. Whether SME suppliers are considered or encouraged for participation in future procurement exercises for uniforms and linen.

Response:

1. Hywel Dda University Health Board (UHB) confirms that the current suppliers of its linens are Interweave and James Walker which is managed on an All-Wales basis by the Laundry Service in NHS Wales Shared Services Partnership (NWSSP). The suppliers of its uniforms are Alsico UK and Alexandra (Mi Hub).
2. The UHB provides within the table below, the contract end dates for the suppliers of its linens and uniforms.

Supplier	Contract end date
Interweave	*28 February 2026
James Walker	*28 February 2026
Alsico UK	5 July 2027
Alexandra (Mi Hub)	18 April 2026

*Please note:- NWSSP is in the planning stages for a longer-term procurement exercise. The uniform contracts were procured via the NHS Supply Chain (NHSSC) Framework, with an option of a twenty-four (24) month extension.

3. The UHB does not hold all of the information requested as the linen contract is managed by NWSSP and the Uniform contract is managed by the Sourcing Department. We therefore recommend that you redirect the information for linen to the and the information relating the

product category to the Freedom of Information Team in NWSSP, who should be able to help you with your enquiry. Contact details are as follows:

shared.services@wales.nhs.uk or alternatively in writing to: NWSSP, Information Governance Manager, 4-5 Charnwood Court, Heol Billingsley, Parc Nantgarw, Cardiff, CF15 7QZ.

However, the UHB provides within the table below, the annual uniform quantities by supplier, during the period 1 October 2024 to 30 September 2025.

Supplier	Quantity
Alsico UK	112,856 pieces
Alexandra (Mi Hub)	134,383 pieces

4. The UHB does not hold the information for linen, please see response to question 3. However, the UHB provides within the table below, it's spend on uniforms, during the period 1 October 2024 to 30 September 2025.

Supplier	Spend
Alsico UK	£628,134.00
Alexandra (Mi Hub)	£769,512.00

5. - 7. The UHB does not hold the requested information.
8. The UHB can confirm that small and medium-sized enterprise (SME) suppliers are considered on an equal footing to other bidders within competitive processes.