

Reference:	FOI.16560.25
Subject:	Prosthetics
Date of Request:	10 February 2025

Requested:

There are 35 Prosthetics services across the UK providing artificial upper and lower limbs to people with limb absence.

1. Could you tell me how many of these services in your Health Board collect information for the Friends and Family Test (FFT)? Please list/name these services.
2. Please provide the FFT results for these services from the first survey collected until the present day.
3. Please provide the FFT anonymous free text comments for these services from the first survey until the present day.
4. Please include any associated or linked information for this free text data e.g. month and year collected, method of collection (i.e online, written), when collected (e.g. After appointment or discharge) and any other available information available to you.
5. Please provide any reports linked to the actions resulting from the FFT free text data.

Response:

Hywel Dda University Health Board (UHB) regrets to inform you that it does not hold the information requested, as it does not have a prosthetic service. UHB patients are seen in the [Artificial Limb and Appliance Service](#) (ALAS) in Morriston Hospital, Swansea Bay University Health Board (SBUHB).