

Reference:	FOI.19367.26
Subject:	Radiology outsourcing and patient flow
Date of Request:	21 January 2026

Requested:

Radiology Services – Tele-Radiology Outsourcing

1. For the financial year 2024/25 (April 2024 – March 2025), please provide the following information relating to outsourced reporting services only (excluding any outsourced scanning):
 - a. What was the total value (£) of radiology reporting work outsourced to private tele-radiology providers?
 - b. What was the total volume (number of reports) of radiology reporting work outsourced to private tele-radiology providers?
 - c. Of the outsourced reporting activity, how many were:
 - MRI reports?
 - CT reports?
 - Plain Film reports?
2. Which private tele-radiology companies were used by the Trust during this period?
3. Who holds responsibility within the Trust for overseeing outsourced radiology reporting?
Please provide:
 - Name
 - Job title
 - Division/department

A&E Admissions – Patient Flow & Reduction Initiatives

4. Does the Trust have a designated lead responsible for patient flow/navigation, or for reducing non-necessary A&E admissions?
(This may include roles linked to Single Points of Access, Flow Navigation Centres, etc.)
If so, please provide:
 - Name
 - Job title
 - Division/department
5. Does the Trust currently operate any live initiatives or programmes aimed at reducing A&E admissions?
If yes, please provide a brief outline of these initiatives.

Response:

- 1a. Hywel Dda University Health Board (UHB) confirms the total spend on Radiology reporting outsourced to private providers was £2,167,610.79, during the 2024/25 financial year.
- 1b. & 1c. The UHB provides within the table overleaf, the number of scans outsourced, by report type, during the 2024/25 financial year.

Report type	Number
MRI	7,951
CT	25,318
Plain Film	8,695
Total	41,964

2. The UHB confirms that the private tele-radiology company used was Everlight Radiology.
3. The UHB confirms that Gail Roberts-Davies, Head of Radiology within the Radiology Department, oversees the outsourcing of Radiology reporting.
4. Each county has a patient flow/clinical site management team that co-ordinate patient flow. However, Peter Skitt, Clinical Care Group Service Director - Community and Integrated Medicine oversees patient flow and can be contacted by email: peter.b.skitt@wales.nhs.uk with Andrew Carruthers, Chief Operating Officer having overall responsibility.

Contact information for the UHB's Executive Directors is already within the public domain via the UHB's website; therefore, the UHB has applied an exemption under Section 21 of the Freedom of Information Act 2000 (FoIA), as the information is accessible by another means. A link to the relevant webpage has been provided below:

[Board members - Hywel Dda University Health Board](#)

5. An exemption under Section 21 of the FoI has been applied as the information requested is already in the public domain and accessible by another means. An Integrated Performance Assurance Report (IPAR) was presented at the UHB's Public Board meeting on 29 January 2026, providing information on the UHB's initiatives to improve patient flow, which is available on the UHB's website. For ease, the links to the January 2026 Board meeting webpage and the relevant IPAR have been provided overleaf:

[Board meetings 2026 - Hywel Dda University Health Board](#)

hduhb.nhs.wales/about-us/your-health-board/board-meetings-2026/board-agenda-and-papers-29-january-2026/board-agenda-and-papers-29-january-2026/10-integrated-performance-assurance-report-pdf/

Additionally, the UHB publishes monthly performance reports on its website, showing the UHB's progress in key areas, including ambulance handovers and four (4) and twelve (12) hour Emergency Department waits. A link to the 'Monitoring our Performance' webpage has been provided below.

[Monitoring our performance - Hywel Dda University Health Board](#)