

Reference:	FOI.16968.25
Subject:	Radiology software
Date of Request:	27 March 2025

Requested:

Specifically, my FOI request covers the following 3 software packages used in your health board:

- **Radiology Information System (RIS)**
Examples include: Soliton Radiology+, Sectra RIS, Epic Radiant, Magentus Cris, etc.
- **Picture Archiving and Communication System (PACS)**
Examples include: GE Healthcare Centricity, Fujifilm Synapse, Sectra PACS, etc.
- **Electronic Health Record (EHR) or Electronic Patient Record (EPR)**
Examples include: Epic, Cerner, System C, Dedalus, Veradigm, etc.

1. Please provide answers to the following questions for your Health Board's Radiology Information System (RIS). If your Health Board does not use a RIS, please state this.

- a. Which supplier?
- b. What is the name of the system?
- c. When was it installed (month and year)?
- d. When does the contract expire (month and year)?
- e. Is it annually renewed?
- f. What procurement framework do you use (e.g., tender)?
- g. What were the installation costs (in £)?
- h. What were the training costs (in £)?
- i. What are the annual maintenance costs (in £)?
- j. What is the annual spend on the RIS (in £)?
- k. What is the total value of the contract (in £)?
- l. Do you have any plans to replace the system (yes/no/maybe and why)?

2. Please provide answers to the following questions for your Health Board's Picture Archiving and Communication System (PACS). If your Health Board does not use a PACS, please state this.

- a. Which supplier?
- b. What is the name of the system?
- c. When was it installed (month and year)?
- d. When does the contract expire (month and year)?
- e. Is it annually renewed?
- f. What procurement framework do you use (e.g., tender)?
- g. What were the installation costs (in £)?
- h. What were the training costs (in £)?
- i. What are the annual maintenance costs (in £)?
- j. What is the annual spend on the PACS (in £)?
- k. What is the total value of the contract (in £)?
- l. Do you have any plans to replace the system (yes/no/maybe and why)?

3. Please provide answers to the following questions for your Health Board's Electronic Health Record (EHR). If your Health Board does not use an EHR, please state this.

- Which supplier?
- a. What is the name of the system?
 - b. When was it installed (month and year)?
 - c. When does the contract expire (month and year)?

- d. Is it annually renewed?
- e. What procurement framework do you use (e.g., tender)?
- f. What were the installation costs (in £)?
- g. What were the training costs (in £)?
- h. What are the annual maintenance costs (in £)?
- i. What is the annual spend on the EHR (in £)?
- j. What is the total value of the contract (in £)?
- k. Do you have any plans to replace the system (yes/no/maybe and why)?

Response:

1. Hywel Dda University Health Board (UHB) provides the information requested for its Radiology Information System (RIS) within the table overleaf:

a.	Supplier	Digital Health Care Wales (DHCW)
b.	Name of the system	Welsh Radiology Information System (WRIS)/ Radiology Report Archive and Discovery System (RadIS)
c.	Installed	Exact date not held. Circa 1990's
d.	Contract expiry date	September 2025
e.	Annually renewed?	No, rolling renewal
f.	Procurement framework	All Wales Procurement project
g.	Installation costs	The UHB does not hold the requested information. We therefore recommend that you re-direct these parts of your request to the Freedom of Information (Fol) Team in DHCW, who should be able to help you with your enquiry. Contact details are as follows: DHCW.FOI@wales.nhs.uk or alternatively in writing to: Digital Health and Care Wales, Ty Glan-yr-Afon, 21 Cowbridge Road East, Cardiff, CF11 9AD.
h.	Training costs	
i.	Annual maintenance costs	
j.	Annual spend on RIS	
k.	Contract value total	
l.	Plans to replace the RIS system?	Yes – replaced at end of contract

2. The UHB provides the information requested for its Picture Archiving and Communication System (PACS) within the table below:

a.	Supplier	Fujifilm
b.	Name of the system	Synapse
c.	Installed	February 2014
d.	Contract expiry date	August 2026
e.	Annually renewed?	No
f.	Procurement framework	All Wales Procurement project
g.	Installation costs	Not held – contact DHCW
h.	Training costs	
i.	Annual maintenance costs	
j.	Annual spend on RIS	
k.	Contract value total	
l.	Plans to replace the PACS system?	Yes - replaced at end of contract

3. The UHB provides the information requested for its Electronic Health Record (EHR) within the table overleaf:

a.	Supplier	DHCW
b.	Name of the system	Welsh Clinical Portal (WCP)
c.	Installed	Not held – contact DHCW
d.	Contract expiry date	Not applicable. Service Level Agreement (SLA) with DHCW
e.	Annually renewed?	Yes
f.	Procurement framework	All Wales Procurement directed by Welsh Government (WG)
g.	Installation costs	Not applicable
h.	Training costs	Not held – contact DHCW
i.	Annual maintenance costs	None
j.	Annual spend on RIS	None
k.	Contract value total	None
l.	Plans to replace the EHR system?	No