Reference:	FOI.1760.19
Subject:	Ransomware in UK hospitals
Date of Request:	24 October 2019

Requested and response:

Please can you provide information regarding ransomware..

1. In the last 5 years, how many times has your trust/hospital suffered from a ransomware attack? Please provide specific dates (months/years) if possible.

   Hywel Dda University Health Board (the Health Board) has suffered one ransomware attack within the requested period, in May 2017.

2. How much downtime did this cause (in hours)?

   The ransomware attack resulted in no operational downtime as the affected machines were non-critical.

3. Did you pay the ransom? If so, how much was the ransom?

   The Health Board did not receive a ransom.

4. What was the total cost of the incident to your hospital/trust?

   No costs were incurred from the attack.