

Reference:	FOI.10802.23
Subject:	Recruitment
Date of Request:	27 January 2023

Requested:

1. Who is responsible for approving the use of Healthcare Recruitment agencies for temporary staff for Nurses, and carers.
Please provide their work email address and work phone number (or extension if unable to provide a direct line)

If the person to contact is not just one but multiple depending on the staffing group/healthcare professional supplied, please state each individually.
2. Who is responsible for approving the use of Healthcare Recruitment agencies for permanent staff?

Please provide their work email address and work phone number (or extension if unable to provide a direct line). If the person to contact is not just one but multiple depending on the staffing group/healthcare professional supplied, please state each individually.
3. Please can you confirm the total number of unfilled shifts between 1st of August 2022 to present day 2023 for:

A. Nurses (All Bands & Specialties)
B. Healthcare Assistants (HCA's)
4. Please can you supply the names of off framework nursing agencies Hywel Dda have used since 1/8/22 to the present day in 2023.

Response:

1. Hywel Dda University Health Board (UHB) confirms that Healthcare recruitment agencies are approved through NHS Wales Shared Services Partnership (NWSSP) Procurement Service via the All Wales Framework contract. Anything outside of this framework requires approval from Lisa Gostling, Executive Director of Workforce and Organisational Development.

Contact information is already within the public domain; therefore, the UHB has applied an exemption under Section 21 of the Freedom of Information Act 2000 (FoIA), as the information is accessible by another means. Contact details are available on the NWSSP and UHB websites. For ease of reference, the links have been provided below, which will take you to the relevant webpages:

[Contact Procurement Services - NHS Wales Shared Services Partnership](#)

[Board members - Hywel Dda University Health Board \(nhs.wales\)](#)
2. The UHB confirms that Lisa Gostling, Executive Director of Workforce and Organisational Development is responsible for approving Healthcare Recruitment agencies for permanent staff. Contact details can be accessed via the link provided in response to question 1.

3. The UHB provides, within the table below, the number of unfilled shifts for all Registered Nurses and Healthcare Support Workers (HCSW), during the period 1 August 2022 to 27 January 2023.

Role	Number
Registered Nurses	13,319
HCSW	18,868

4. The UHB confirms that the only Off-framework agency used, during the period 1 August 2022 to 27 January 2023 was Thornbury Nursing Services.