Reference:	FOI.1591.19
Subject:	Robotic Process Automation (RPA)
Date of Request:	16 September 2019

Requested and Response

1. RPA Budgets

a. Does your organisation have a dedicated budget for investing in RPA? If yes, please provide your organisations RPA budget for 19/20

   Hywel Dda University Health Board (the UHB) does not have a dedicated budget for investing in RPA.

b. To date, how much has the organisation invested in RPA solutions?

   The UHB has had no expenditure on RPA solutions.

2. RPA Supplier

a. Does your organisation use a third-party to provide an RPA software solution? If yes, please provide the name of the supplier (e.g. Thoughtonomy, Automation Anywhere, Uipath, Blue Prism etc.)

   Not applicable.

b. Please provide a brief description as to the project the RPA provider is undertaking/has undertaken at the organisation *(e.g. reporting, system integration, tax management etc.)* including which departments within the organisation this is/has been implemented

   Not applicable

c. How many employees (headcount) are involved in the operationalisation of the RPA solution at your organisation post-implementation?

   Not applicable.

d. Please state the start and end date of the contract with the supplier

   Not applicable.

e. Did the organisation use a framework to procure these services? If yes, please provide the name of the framework

   Not applicable.

f. Please provide detail on how the RPA provider has charged the organisation? (e.g. costing by development and consultancy day rates, annual/monthly license fees, additional fees for bespoke services)

   Not applicable

g. What was the annual cost to the organisation for the provision of the RPA solution in 18/19?

Not applicable

h. Has your organisation seen any quantifiable benefits through the use of your RPA solution provider? Please provide details on the benefits achieved (e.g. reduced time spent on task by X%, saved X amount of hours per task per month, achieved savings of X amount)

Not applicable