

<b>Reference:</b>	FOI.7115.21
<b>Subject:</b>	Robotic Process Automation
<b>Date of Request:</b>	7 October 2021

**Requested:**

1. Has the Trust procured at any point a technology platform called Robotic Process Automation, also known as RPA? This is a new technology and therefore I am only asking the Trust to check its procurement and/or IT records as far back as 01/01/2016.
2. If the Trust has procured RPA, have they calculated how many Full-Time Equivalent hours have been saved as a result of the automation doing administrative tasks, which were otherwise carried out by human members of staff working for the Trust?

**Response:**

1. Hywel Dda University Health Board (UHB) confirms that it has procured a CodeBase 8 Robotic Process (RPA) Automation technology platform.
2. The UHB does not hold this information as the RPA was only purchased in September 2021.