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| Reference: | FOI.8685.22 |
| Subject: | Rostering software and staff |
| Date of Request: | 8 April 2022 |

Requested:

Please can I have answers to the following queries? To make answering easier, I've attached a spreadsheet for completion

1. What rostering software provider do you use for the below staff groups and when does the contract expire?
 - a. Nursing & Midwifery
 - b. Doctors
 - c. AHP's
 - d. Admin & Clerical workers
 - e. Support Staff

2. Are you part of any regional collaborative banks, if so, who administers this and for which staff groups?

3. Do you use overseas recruitment, for which staff groups and through what agencies?

4. Do you use an organisation to support your Agency Management and if so which one?

5. Do you have a Master or Neutral vendor contract in place for the following staff groups Nursing & Midwifery, Doctors, AHP's and Admin and clerical?
 - a. If yes, please can you confirm the name of the supplier?
 - b. Can you confirm the contract end dates?
 - c. Does the Master or Neutral vendor contract include any other Trusts in addition to you?

6. Is your temporary staff bank in-house or outsourced for the staff groups below:
Please confirm contract end dates:
 - a. Doctors
 - b. Nursing and Midwifery
 - c. AHP's
 - d. Admin & Clerical workers
 - e. Support Staff

Response:

Hywel Dda University Health Board (UHB) provides the information within the attached spreadsheet as requested, at Attachment 1.

However, as some of the requested information is already within the public domain, the UHB has applied an exemption under Section 21 of the FoIA, as the information is accessible by another means. The UHB has answered similar Freedom of Information requests, which are available on our disclosure log. The FOI requests that can provide the information you require are as follows:

- FOI.5063.21 – Rota supplier information
- FOI.6268.21 – E-Rostering and rota software
- FOI.6339.21 – Staff bank utilisation
- FOI.6621.21 – Agency and locum costs
- FOI.7430.21 – Health Board spending
- FOI.7518.21 – Staffing systems

For ease of reference, please click on the attached link, which will take you directly to the UHB's disclosure log webpage:

<https://hduhb.nhs.wales/about-us/governance-arrangements/freedom-of-information/disclosure-log/>