

Reference:	FOI.21142.26
Subject:	Safe and secure transport for people in mental health crisis
Date of Request:	26 July 2026

Requested:

The time frame is between April 2024 and April 2026.

1. How much as a Health Board have you spent within the above timeframe on transporting patients using safe and secure commissioned transport?
2. Do you have contracting arrangements in place with Safe and Secure Transport providers or are services procured on an adhoc basis?
3. Which Safe and Secure Transport Provider do you use?

Response:

1. Hywel Dda University Health Board (UHB) confirms it has spent £188,182.00 on transporting mental health patients using safe and secure commissioned transport during the requested timeframe.
2. The UHB confirms safe and secure transport services are procured on an adhoc basis.
3. The UHB provides a list of the safe and secure transport providers it uses below:
 - Secure24
 - Secure Care
 - Prometheus