

Reference:	FOI.18288.25
Subject:	Secure mental health patient transport services
Date of Request:	5 September 2025

Requested:

1. Which providers currently deliver secure mental health patient transport for your organisation (for example, Secure 24, Prometheus, Pegasus Medical 1808, EMED, Securcare, etc).
2. The contract start and end dates for these arrangements.
3. The pricing model used (e.g. per mile, per hour, or per journey).
4. The range of unit costs agreed with providers (e.g. lowest and highest rates charged depending on staffing).
5. The total spend on secure mental health patient transport in the most recent financial year.

Response:

1. Hywel Dda University Health Board (UHB) confirms its secure mental health patient transport providers are Prometheus and Priory Transport.
2. The UHB confirms there are no contracts in place, the services are commissioned as and when required.
3. The UHB confirms the pricing model used is based on mileage, time of journey and the number of staff required.
4. The UHB confirms the cost to transport a mental health patient ranged between £1,350.75 and £4,731.25 during the 2024/25 financial year. This range is based on the mileage and number of staff required for the journey.
5. The UHB has spent a total of £34,860.93 on secure mental health patient transport during the 2024/25 financial year.