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| Reference: | FOI.20227.26 |
| Subject: | Sluice equipment |
| Date of Request: | 17 April 2026 |

Requested:

Please could you provide the following information:

1. Who is the current supplier of your macerators and/or bedpan washers?
2. How many sluice machines do you have in total across the trust/hospital?
3. Who is responsible for servicing and maintaining these machines (e.g. the original equipment manufacturer, a third-party service provider, or in-house teams)?
4. When does the current contract for the supply and/or servicing of this equipment expire?
5. Which department or role within the Trust is responsible for managing these contracts?

Response:

1. Hywel Dda University Health Board (UHB) confirms that the current suppliers of its macerators and/or bedpan washers are Haigh and Vernacare.
2. The UHB has a total of one hundred and twenty-one (121) sluice machines across the UHB.
3. The UHB's Estates department are responsible for the servicing and maintenance of the sluice machines. However, if the machines are unable to be repaired inhouse, a Purchase Order with the supplier or contractor is raised.
4. The UHB confirms there is no contract in place for the supply of equipment. The UHB uses the Multiquote portal for competitive tender purposes.
5. The UHB's Estates department is responsible for managing the contracts.