

Reference:	FOI.14097.24
Subject:	Software used for estates and facilities management
Date of Request:	26 March 2024

Requested:

1. What software does your trust currently use for their CAFM solution (Computer Aided Facilities Management)? If there are multiple solutions please name all of them not just the main solution.
2. What is the expiry date for the software used (if on A annual/rolling contract please state)? If there are multiple solutions please list all known expiry dates.
3. Who is the person responsible for managing this system?
4. What is this persons job title?

Response:

1. Hywel Dda University Health Board (UHB) utilises Idox Software Ltd as its Computer Aided Facilities Management (CAFM) solution.
2. The UHB has a rolling contract with Idox Software Ltd, which is currently in place until 2028.
3. & 4. Gemma Hughes, Facilities Systems Support Manager, is responsible for managing this system as part of her role within the UHB.