

<b>Reference:</b>	FOI.4570.20
<b>Subject:</b>	Software
<b>Date of Request:</b>	20 November 2020

**Requested and response:**

1. Who are the current suppliers of Electronic Patient Record software to the Trust?

Hywel Dda University Health Board (UHB) confirms that the current supplier of the Electronic Patient Record (EPR) software is NHS Wales Informatics Service (NWIS).

a. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?

The UHB confirms that there is no contract for the EPR system as it is an internal system.

b. What are the annual license/support & maintenance charges associated with the solution?

Not applicable.

c. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

Not applicable.

2. Who are the current suppliers of digital dictation software to the Trust?

The UHB confirms that the current suppliers of its digital dictation software is Nuance.

a. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?

The UHB confirms the contract end date is 31 March 2021.

b. What are the annual license/support & maintenance charges associated with the solution?

The UHB confirms that the annual license/support and maintenance charges associated with the solution is £13,700.00 plus VAT.

c. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

The UHB does not hold an Organisational chart for procurement and contract management as these are external departments within NHS Wales Shared Services Partnership (NWSSP).

3. Does the Trust utilise voice recognition software if so who is the provider?

The UHB confirms it does not have voice recognition software.

a. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?

Not applicable.

b. What are the annual license/support & maintenance charges associated with the solution?

Not applicable.

c. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

Not applicable.

4. Does the Trust have an outsourced transcription service if so who is the provider?

The UHB confirms it does not have an outsourced transcription service.

a. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?

Not applicable.

b. What are the annual license/support & maintenance charges associated with the solution?

Not applicable.

c. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

Not applicable.

5. Does the Trust utilise any EPMA (Electronic Prescribing) software if so who is the provider?

The UHB confirms it does not have Electronic Prescribing Medicines Administration (EPMA) software.

a. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?

Not applicable.

b. What are the annual licence/support & maintenance charges associated with the solution?

Not applicable.

- c. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

Not applicable.

6. Does the Trust utilise electronic whiteboard functionality on wards if so who is the provider?

The UHB confirms it does not use electronic whiteboard functionality.

- a. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?

Not applicable.

- b. What are the annual license/support & maintenance charges associated with the solution?

Not applicable.

- c. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

Not applicable.

7. Does the Trust employ an electronic document management service if so who is the provider?

The UHB confirms that its clinical documents are managed by the Welsh Care Records Service provided by the NWIS.

- a. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?

The UHB confirms that there is no contract for the electronic document management service system as it is an internal system.

- b. What are the annual licence/support & maintenance charges associated with the solution?

Not applicable.

- c. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

Not applicable.

8. Does the Trust have a published digital transformation plan?

- a. where is this available?

The UHB's digital strategy was included as part of the UHB's Three Year Plan 2020/23, which was presented to the Board at their meeting on 26 March 2020.

This information is already within the public domain; therefore, the UHB has applied an exemption under Section 21 of the Freedom of Information Act 2000, as the information is accessible by another means.

The digital strategy section can be located within chapter 12 of 'Our Three Year Plan 2020/23, incorporating the Annual Plan 2020/21' document. For ease of reference please click on the link below, which will take you directly to the UHB's Three Year Plan Board meeting paper:

<https://hduhb.nhs.wales/about-us/your-health-board/board-meetings-2020/board-meetings-2020-documents/public-board-agenda-bundle-26-march-2020/#page=137>

9. Who within the Trust is responsible for digital transformation, please supply contact details, including email address/format.

The UHB confirms that the Assistant Director of Digital Services, Anthony Tracey, is responsible for digital transformation and can be contacted by email at [Anthony.Tracey@wales.nhs.uk](mailto:Anthony.Tracey@wales.nhs.uk)

10. Could you please supply a current organisational chart for medical records, operations management and digital transformation programmes?

The UHB provides the organisational charts requested within attachment 1.

11. Does the Trust have an in-house development team or do they outsource?

The UHB confirms that it does have an in-house development team. However, the majority of development activities are undertaken by the NWIS on behalf of NHS Wales.

- a. if in-house, how many staff are employed?

The UHB confirms that its in-house development team currently employs two (2) members of staff.

- b. if outsourced, which organisation do you use?

As confirmed above, the majority of development activities are undertaken by NWIS on behalf of NHS Wales.

12. What business intelligence or analytics tools if any do the trust use to process clinical data?

The UHB confirms the business intelligence and analytic tools used to process clinical data are SQL Reporting Services, Microsoft Power Bi and QlikView.