

<b>Reference:</b>	FOI.15336.24
<b>Subject:</b>	St David's Surgery
<b>Date of Request:</b>	22 September 2024

**Requested:**

1. What does 'This collection has an undefined layout' mean please & how do I get beyond it so that I can actually use the website? I have spent almost two hours this evening meticulously searching for information on the Hywel Dda site but to no avail. The whole site is riddled with 'This collection has an undefined layout' messages & they are preventing access to information which I believe members of the public are legally entitled to see.
2. I am looking for all information relating to the decision to close the GP surgery on New St, St Davids. As well as wasting almost 2 hrs combing through the site, I have tried to use the search facility on the site but that has produced nothing. I want to know how the decision to close the surgery was arrived at, what consultation has occurred, & what appeals procedure exists, plus all other information relating to this topic.

**Response:**

1. The Freedom of Information Act (FOIA) affords members of the public with the opportunity to access information held by a Public Authority. This part of your request does not fall within the remit of the FOIA, as it is not information that is held in a recorded format. However, I can advise you that the e-Communications team has been asked to review your email and identify if there is an issue with the website that requires a resolution.
2. Information regarding the closure of St David's Surgery is accessible via the UHB's Board papers. A discussion was held at the public meeting of 25 July 2024 on the papers regarding the closure of the surgery and the associated engagement and work undertaken. The papers can be accessed and the meeting viewed via the UHB's website at the link provided below. However, given the issues you identified within your correspondence, the UHB is also providing PDF copies of the published documents at Attachments 1 - 19.

[Board Agenda and Papers 25 July 2024 - Hywel Dda University Health Board \(nhs.wales\)](#)

Additionally, further discussion was held at Septembers Board meeting; the papers and a video recording can be accessed via the link provided below.

[Board Agenda and Papers 26 September 2024 - Hywel Dda University Health Board \(nhs.wales\)](#)

Should you have any difficulty accessing any of the documents, please contact us.