

<b>Reference:</b>	FOI.10228.22
<b>Subject:</b>	Staffing incidents and pressure sores
<b>Date of Request:</b>	8 November 2022

**Requested:**

1. Please could you tell us how many incidents were logged relating to staffing issues in the years 2018, 2019, 2020, 2021 and 2022 (to date). The category on the Datix system for this is, we understand, "staffing/inappropriate skills mix" although this may differ between trusts. Please could you break these down by degree of harm (i.e. No harm, low, moderate, severe, death) as set out in the table below.
2. Please could you tell us how many incidents were logged relating to pressure ulcers (or sores) in the years 2018, 2019, 2020, 2021 and 2022 (to date). Please could you break these down by degree of harm (i.e. No harm, low, moderate, severe, death)

If possible, please provide results in the form of a table like this:

**STAFFING/INAPPROPRIATE SKILLS MIX (or similar)**

	No harm	Low	Moderate	Severe	Death
2018					
2019					
2020					
2021					
2022 (to date)					

**PRESSURE ULCERS/SORES**

	No harm	Low	Moderate	Severe	Death
2018					
2019					
2020					
2021					
2022 (to date)					

**Response:**

Hywel Dda University Health Board (UHB) has provided the information as requested within the tables below. The UHB transitioned onto a newer version of Datix in April 2021 and the information is therefore split between the new and old systems due to the differences in category labels.

It is also important to note that the data provided for April 2021 onwards is reported harm, i.e the status given when the Datix was created, which is always subject to change upon investigation. However, as a number of the cases are ongoing, reported harm has been provided for consistency.

1. The tables below provide the number of staffing incidents and their level of harm as is recorded on Datix at 23 November 2022.

The category reported on for the period 1 January 2018 to 31 March 2021 is 'Service disruptions/human resource availability/insufficient numbers of health care & non health care staff & support staff'.

The category reported on for the period 1 April 2021 to 23 November 2022 is 'Staffing/lack of suitably trained staff & lack of appropriate supervision of staff'.

Level of harm	2018	2019	2020	01/01/21 – 31/03/21
<b>No harm</b>	235	352	170	28
<b>Minimal Harm</b>	14	30	9	3
<b>Short term harm requiring further treatment</b>	2	18	6	0
<b>Major disability requiring lifelong care</b>	0	0	0	1
<b>Death or High Severity</b>	0	0	0	0

Level of harm	01/04/21 – 31/12/21	Up to 23/11/22
<b>None</b>	33	128
<b>Low</b>	52	65
<b>Moderate</b>	108	38
<b>Severe</b>	28	6
<b>Catastrophic/Death</b>	0	0

2. The tables below provide the number of pressure sore related incidents and their level of harm as is recorded on Datix at 23 November 2022.

The category reported on for the period 1 January 2018 to 31 March 2021 is 'Pressure ulcers/not present on admission' with separate data sets for community reported and hospital site reported incidents.

The category reported on for the period 1 April 2021 to 23 November 2022 is 'Pressure ulcers/developed or worsened during care' with separate data sets for community reported and hospital site reported incidents.

### **Community reported incidents**

Level of harm	2018	2019	2020	01/01/21 – 31/03/21
<b>No harm</b>	10	1	23	10
<b>Minimal Harm</b>	404	433	591	129
<b>Short term harm requiring further treatment</b>	127	145	177	57
<b>Major disability requiring lifelong care</b>	5	2	6	0
<b>Death or High Severity</b>	0	0	0	0

Level of harm	01/04/21 – 31/12/21	Up to 23/11/22
None	38	94
Low	436	598
Moderate	192	206
Severe	11	14
Catastrophic/Death	0	0

### Hospital reported incidents

Level of harm	2018	2019	2020	01/01/21 – 31/03/21
No harm	10	1	23	10
Minimal Harm	404	433	591	129
Short term harm requiring further treatment	127	145	177	57
Major disability requiring lifelong care	5	2	6	0
Death or High Severity	0	0	0	0

Level of harm	01/04/21 – 31/12/21	Up to 23/11/22
None	25	75
Low	240	299
Moderate	77	80
Severe	2	0
Catastrophic/Death	0	0