

Reference:	FOI.1441.19
Subject:	Support, maintenance and local area networks
Date of Request:	29 August 2019

Requested

1. Contract Type: Managed or Maintenance
2. Existing Supplier: Who is the current supplier?
3. Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier, please split the annual averages spend for each supplier.
4. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
5. Number of Sites: The number of sites, where equipment is supported by each contract.
6. Hardware Brand: What is the hardware brand of the LAN equipment?
7. Contract Description: Please provide me with a brief description of the overall contract.
8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.
9. Contract Expiry Date: When does the contract expire?
10. Contract Review Date: When will the organisation is planning to review the contract?
11. Responsible Officer: Contact details including name, job title, contact number and email address?

If the LAN maintenance is included in-house, please include the following information:

1. Hardware Brand: What is the hardware brand of the LAN equipment?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?

Response:

Hywel Dda University Health Board (UHB) can provide you with the information requested in the table below relating to LAN hardware and monitoring:

	LAN Hardware	Monitoring
Contract Type	Hardware	Software
Existing Supplier	ANS Group	Kedron
Annual Spend	56,500	20,500
Number users	9,500	9,500
Number of sites	56	56
Hardware Brand	Cisco	Solarwinds
Contract Description	24x7x365 break fix contract for Cisco hardware.	Software subscription for Solarwinds Orion network monitoring and management platform.
Contract Duration	12 Months	12 Months
Contract Expiry Date	25/06/2020	23/03/2020
Contract Review Date	01/04/2020	01/02/2020
Responsible Officer	Paul Solloway Head of ICT 01267 266398 paul.solloway@wales.nhs.uk	Paul Solloway Head of ICT 01267 266398 paul.solloway@wales.nhs.uk