

Reference:	FOI.14927.24
Subject:	Survey tools
Date of Request:	24 July 2024

Requested:

1. Do you use a tool for Surveys? (a survey tool would help to create the survey, design the questions, distribute the survey, drive responses, and build out reports and insights into the data)
2. If so, which supplier do you use for this tool?
3. How much do you spend annually on a Survey Tool?
4. Which month & year does your contract with your supplier end?
5. Who is the budget holder for this contract?

Response:

1. Hywel Dda University Health Board (UHB) confirms that it uses Microsoft Forms as a survey tool.
2. The UHB confirms that the supplier of its survey tool is Digital Health and Care Wales (DHCW)
3. The UHB confirms that the annual spend for its survey tool is incorporated within its Microsoft 365 services provided by DHCW.
4. The UHB confirms that it does not have a contract, as it is an all Wales system, managed by DHCW.
5. The UHB confirms that its budget holder is the Head of Digital Operations, with the Executive Director of Finance having overall responsibility.