Reference:	FOI.859.19
Subject:	Targeted intervention
Date of Request:	3 June 2019

Requested

- 1. How many times have Government officials met with senior management of Hywel Dda UHB in the last 3 years?
- 2. What is the makeup of the team tasked with bringing Hywel Dda UHB out of targeted intervention?
- 3. What additional measures have been implemented by the targeted intervention team over the last 3 years?
- 4. A list of outcomes and benefits of the Health Board being in targeted intervention over the last 3 years?

Response:

1. Meetings between Welsh Government and Hywel Dda University Health Board's (UHB) senior management team have been held regularly since the UHB was placed in targeted intervention. The UHB is unable to confirm the number of times meetings have been held between the parties as there have been number of changes to the members of the senior management team in recent years and this information is no longer held.

However, the UHB can confirm that formal targeted intervention meetings were on 14 occasions between 1 October 2017 and 3 June 2019. The dates of these meetings are provided below:

- 25 Oct 2017
- 28 Nov 2017
- 21 Dec 2017
- 22 Jan 2018
- 6 March 2018
- 25 April 2018
- 24 May 2018
- 13 July 2018
- 13 Aug 2018
- 7 Sept 2018
- 10 Oct 2018
- 12 Nov 2018
- 8 Feb 2019
- 10 April 2019
- The Targeted Intervention status represents an enhanced monitoring regime undertaken by Welsh Government. Consequently, the responsibility of the performance improvements required to de-escalate the monitoring regime from targeted intervention sits with the entire senior management team.

- 3. Welsh Government has supported the UHB through its focused monitoring arrangements. Additional measures undertaken by the UHB over the last 3 years have focused on:
 - Financial turnaround
 - Improvements in operational performance and delivery against key targets
 - A new approach to organisational development
 - The development of a clinically-led long term strategy

These efforts will support the UHB to develop a sustainable long-term model to deliver health and care services to the population of Mid and West Wales.

4. Alongside the measures noted in the answer to question 3, Welsh Government commissioned a 'Zero based review' from Deloitte LLP to determine the impact which our unique geographic and demographic challenges pose to the delivery of services. Following this review, Welsh Government increased the UHB's revenue allocation by £27m per annum to address the issues identified.

Welsh Government is also working with the UHB to understand and assess the causes of our underlying deficit position in order to support the delivery of the UHB's long term strategy and to enable the delivery of a medium term plan.