

Reference:	FOI.18837.25
Subject:	Technology-enabled monitoring
Date of Request:	17 November 2025

Requested:

Use of technology-enabled monitoring products within mental health settings.

1. Does HDUHB currently use, or has it ever previously used, the LIO platform (previously named Oxehealth/Oxevision) within mental health inpatient residences (including seclusion suites, patient bedrooms etc.)?
2. Does HDUHB currently use, or has it ever previously used, any other video surveillance or technology-enabled vital signs monitoring within mental health inpatient residences (including seclusion suites, patient bedrooms etc.)? If so, please specify the product(s) in use.
3. Where within patient residencies is this technology located? (EG. Seclusion rooms, patient bedrooms, patient bathrooms, bodyworn)
4. Please provide copies of patient leaflets or information sheets related to LIO/Oxevision or any other video surveillance or technology enabled vital signs monitoring in use/previously in use within HDUHB.
5. Your organisation's Equality Impact Assessments in relation to LIO/Oxevision or any other video surveillance or technology enabled vital signs monitoring.
6. Your organisation's risk assessment in relation LIO/Oxevision or any other video surveillance or technology enabled vital signs monitoring.
7. Your organisation's operational and organisational policies and procedures relating to LIO/Oxevision or any other video surveillance or technology enabled vital signs monitoring, including details of patient consent.
8. Details of which services have the ability to use LIO/Oxevision or any other video surveillance or technology enabled vital signs monitoring. (ie. Secure Services, Psychiatric Intensive Care Services, CAMHS etc.)
9. Details about the decision-making processes relating to the adoption of LIO/Oxevision or any other video surveillance or technology enabled vital signs monitoring.
10. Records of any training provided in using this technology.
11. Details of where footage / data collected by this technology is stored
12. Any Data Protection Impact Assessments relating to the use of LIO/Oxevision or any other video surveillance or technology enabled vital signs monitoring.

Response:

Hywel Dda University Health Board (UHB) does not hold the requested information as it does not use technology-enabled monitoring products within its Mental Health settings.