

Reference:	FOI.2176.19
Subject:	Telecommunications and internet services
Date of Request:	18 December 2019

Requested:

Contract 1

1. Current Lines (Analogue, ISDN VOIP, SIP etc.) Provider- Please can you provide me with the name of the supplier for the contract.
2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers.
3. Fixed Line- Contract Duration- the number of years the contract is for each provider.
4. Type of Lines- Please can you split the type of lines per each supplier? PTSN, Analogue, SIP.
5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines.

Contract 2

6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why?
7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.
8. Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable.
9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.
10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

Contract 3

11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?
12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers.
13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate is acceptable.

Contract 4

- 14. WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?
- 15. WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers.
- 16. Contract Description: Please can you provide me with a brief description of the contract.
- 17. The number of sites: Please state the number of sites the WAN covers. Approx. will do.
- 18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.
- 19. Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contract above.

Response:

Contract 1

- 1. Within the table below, Hywel Dda University Health Board (UHB) provides the contract supplier names for the current lines:

Current lines	Provider
Analogue	Vodafone, BT, Maintel
SIP	Maintel

- 2. The UHB currently has no fixed line contracts in place due to the migration from analogue to SIP.
- 3. Not applicable.
- 4. The UHB is unable to provide this information due to the migration from analogue to SIP.
- 5. The UHB is unable to provide this information due to the migration from analogue to SIP.
- 6. The UHB is unable to provide this information due to the migration from analogue to SIP.

Contract 2

- 7. The UHB is unable to provide this information due to the migration from analogue to SIP.
- 8. The UHB is unable to provide this information due to the migration from analogue to SIP.
- 9. The UHB is unable to provide this information due to the migration from analogue to SIP.

10. The UHB confirms the current number of telephone extensions is six thousand five hundred (6,500).

Contract 3

11. The UHB's fixed broadband provider supplier is BT Public Sector Broadband Aggregation (PSBA).

12. The UHB does not hold this information as it is a Welsh Government contract.
For further information please contact the PSBA Team; Stadium House, 12th Floor, 5 Park Street, Cardiff, CF10 1NT or e-mail PSBA.new.connection.enquiries@bt.com

13. The UHB's annual average spend for its broadband suppliers is £184,950.00.

Contract 4

14. The UHB's WAN provider is BT PSBA.

15. The UHB does not hold this information as it is a Welsh Government contract.
For further information please contact the PSBA Team on the contact details provided.

16. BT PSBA connects Welsh public sector organisations to a private, secure, Wide Area Network (WAN). It was launched in 2007 and connects public sector organisations in the country to a private secure Information and Communications Technology (ICT) Wide Area Network (WAN). PSBA is Welsh Government-funded and delivered by BT.

17. WAN covers fifty six (56) sites across the UHB.

18. The UHB does not hold this information as it is a Welsh Government contract.
For further information please contact the PSBA Team on the contact details provided.

Paul Solloway is the UHB's Head of Information Communication Technology.

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