

<b>Reference:</b>	FOI.4950.21
<b>Subject:</b>	Telecoms and networks
<b>Date of Request:</b>	8 January 2021

**Requested:**

All or some of the information provided previously has expired, I require an update on the questions below.

See my request below:

**Contract 1**

1. Current Lines/Voice Services (Analogue, ISDN VOIP, SIP etc.) Provider- Please can you provide me with the name of the supplier for the contract.
2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
3. Fixed Line- Contract Duration- the number of years the contract is for each provider
4. Type of Lines- Please can you split the type of lines per each supplier? PSTN, Analogue, SIP
5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines

**Contract 2**

6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why?
7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.
8. Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable.
9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.
10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

**Contract 3**

11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?

12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

#### Contract 4

14. WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?

15. WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

16. Contract Description: Please can you provide me with a brief description of the contract

17. The number of sites: Please state the number of sites the WAN covers. Approx. will do.

18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

19. For each WAN contract can you please provide me with information on how this was procured, especially around those procurement that used frameworks, please provide me with the framework reference.

20. Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contracts above.

#### **Response:**

##### Contract 1

1. Hywel Dda University Health Board (UHB) confirms that the supplier of the currents lines is Manitel.

2. The UHB confirms that the contract is on a rolling basis, therefore, there is no contract renewal date in place.

3. Not applicable.

4. The UHB confirms that Manitel provide Session Initiation Protocol (SIP) lines.

5. The UHB confirms that Manitel supply two hundred and forty seven (247) lines.

##### Contract 2

6. The UHB confirms that the supplier of the landlines is Manitel.

7. The UHB confirms that there is no contract renewal date in place, as the contract is on a rolling basis.
8. The UHB confirms that the average landline monthly spend is £23,099.74.
9. The UHB confirms that there is no specific contract duration, as the contract is on a rolling basis.
10. The UHB confirms that the current number of telephone extensions is six thousand eight hundred (6,800).

### Contract 3

11. The UHB's fixed broadband provider supplier is BT Public Sector Broadband Aggregation (PSBA).
12. The UHB does not hold this information as it is a Welsh Government contract.  
For further information please contact the PSBA Team; Stadium House, 12th Floor, 5 Park Street, Cardiff, CF10 1NT or e-mail [PSBA.new.connection.enquiries@bt.com](mailto:PSBA.new.connection.enquiries@bt.com)
13. The UHB's annual average spend for its broadband suppliers is £153,062.00.

### Contract 4

14. The UHB confirms that its Wide Area Network (WAN) provider is BT PSBA.
15. The UHB does not hold this information as it is a Welsh Government contract.  
For further information please contact the PSBA Team on the contact details provided.
16. BT PSBA was launched in 2007 and connects Welsh public sector organisations to a private secure Information and Communications Technology (ICT) WAN. PSBA is Welsh Government funded and delivered by BT.
17. The UHB confirms that the WAN covers sixty three (63) sites.
18. Please see response to question 13.
19. Please see response to question 15.
20. The UHB confirms that Paul Solloway is Head of Information Communication Technology and can be contacted by email [paul.solloway@wales.nhs.uk](mailto:paul.solloway@wales.nhs.uk) or by telephone on 01267 266398.