

Reference:	FOI.9722.22
Subject:	Telephony and storage
Date of Request:	25 August 2022

Requested:

Dear Hywel Dda University Health Board,

1. Telephony and UC/ Collaboration
 - a. Please confirm the manufacturer of your telephony system(s) that are currently in place
 - b. When is your contract renewal date?
 - c. Who maintains your telephony system(s)?
 - d. Do you use Unified Communications or Collaboration tools , if so which ones?
2. Microsoft
 - a. What Microsoft 365 licence do you have across the business e.g. E3, E5
 - b. Which partner looks after your Microsoft tenant?
 - c. Where do you host your applications? Do you have on-premise infrastructure or do you host your applications in public or private cloud? Which?
3. Storage
 - a. Does your organisation use on-premise or cloud storage or both?
 - b. Please confirm the on-premise hardware manufacturer
 - c. Please confirm your cloud storage provider
 - d. What is your annual spend on cloud storage?
 - e. How do you back up your data and with who e.g. Backup as a Service

Response:

1. Hywel Dda University Health Board (UHB) provides, within the table below, details of its current telephony system manufacturers, the contract renewal dates, who maintains the systems and the communication tools used.

Manufacturer	Renewal date	Maintained	Communication
Mitel	30 September 2022	Maintel	Microsoft Teams
Philips	31 July 2023	Getronics	

2. The UHB provides, within the table below, the name of the business Microsoft 365 licences, the partner that looks after its Microsoft tenant and where the applications are hosted.

MS licence	MS tenant	Hosted applications
F5 and ES	Trustmarque	Some applications hosted on-premise and some on both Microsoft Azure and Amazon Web Services

3. The UHB provides, within the table below, details of the storage type used, the on-premise hardware manufacturer, the cloud storage provider, details of annual spend for cloud storage and the back-up provider.

Storage type	Manufacturer	Cloud storage Provider	Spend details	Back up provider
Both	Nimble	Microsoft Azure	Not applicable	Rubrik

Please note:- the UHB has no spend for its cloud storage as it uses OneDrive and SharePoint online storage systems bundling with O365 licences.