

Reference:	FOI.10834.23
Subject:	Temporary agency staffing
Date of Request:	31 January 2023

Requested:

1. Do you currently receive a neutral vendor managed service, or master vendor managed service, for the supply of temporary agency staff?
Please provide the following information for each staffing group. If there is no service provider, please state this.

i. Medical / Dental

- Name of the managed service provider?
- Are they a neutral vendor or master vendor?
- Expiry date of contract with the managed service provider?

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- Name of the managed service provider?
- Are they a neutral vendor or master vendor?
- Expiry date of contract with the managed service provider?

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

- Name of the managed service provider?
- Are they a neutral vendor or master vendor?
- Expiry date of contract with the managed service provider?

iv. Non-Medical, Non-Clinical (NMNC)

- Name of the managed service provider?
- Are they a neutral vendor or master vendor?
- Expiry date of contract with the managed service provider?

2. Do you currently have a direct engagement (DE) provider in place, for VAT reclaim on agency spend?

Please provide the following information for each staffing group. If there is no service provider, please state this.

i. Medical / Dental

- Name of the DE provider?
- Expiry date of contract with the managed service provider?

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- Name of the DE provider
- Expiry date of contract with the managed service provider?

iii. Non-Medical, Non-Clinical (NMNC)

- Name of the DE provider?
- Expiry date of contract with the managed service provider?

3. Please can you provide 2022 full calendar year (01/01/2022 – 31/12/2022) spend figures on temporary agency staff (agency throughput)? If this is unavailable, please provide figures for FY 21/22.

Please provide the following information for each staffing group. If there is no agency spend, please state this.

- i. Medical / Dental
 - 2022 spend on temporary agency staff (excluding VAT)?
- ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical
 - 2022 spend on temporary agency staff (excluding VAT)?
- iii. Nursing and Midwifery / Healthcare Assistants (HCAs)
 - 2022 spend on temporary agency staff (excluding VAT)?
- iv. Non-Medical, Non-Clinical (NMNC)
 - 2022 spend on temporary agency staff (excluding VAT)?

4. Please can you provide the name of the person who looks after temporary agency staffing at the Trust?

Please provide the following information for each staffing group. If multiple people lead this from different departments, please give the details of each person.

- i. Medical / Dental
 - Name
 - Job Title
 - Department
- ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical
 - Name
 - Job Title
 - Department
- iii. Nursing and Midwifery / Healthcare Assistants (HCAs)
 - Name
 - Job Title
 - Department
- iv. Non-Medical, Non-Clinical (NMNC)
 - Name
 - Job Title
 - Department

5. Please can you provide the name of the person who leads temporary agency staffing at ICS level?

Please provide the following information for each staffing group. If multiple people lead this from different departments at ICS level, please give the details of each person.

- v. Medical / Dental
 - Name
 - Job Title

- Department
- vi. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical
 - Name
 - Job Title
 - Department
- vii. Nursing and Midwifery / Healthcare Assistants (HCAs)
 - Name
 - Job Title
 - Department
- viii. Non-Medical, Non-Clinical (NMNC)
 - Name
 - Job Title
 - Department

Response:

1. & 2. As this information is already within the public domain, Hywel Dda University Health Board (UHB) has applied an exemption under Section 21 of the Freedom of Information Act 2000 (FOIA), as the information is accessible by another means. The UHB has answered similar Freedom of Information requests, which are available on our disclosure log:

- FOI.8489.22 – Agency and bank spend
- FOI.8685.22 – Rostering software and staff
- FOI.9523.22 – Temporary Staff Management

For ease of reference, please click on the attached link, which will take you directly to the UHB's disclosure log webpage:

[Disclosure Log - Hywel Dda University Health Board \(nhs.wales\)](https://nhs.uk/disclosure-log)

3. The UHB provides, within the table below, the spend on temporary agency staff, for the four (4) staff groups requested, during the 2022 calendar year.

Staff group	Spend
i. Medical and Dental	£6.16 million
ii. AHP	£2.26 million
iii. Nursing and Midwifery/ HCSW	£28.35 million
iv. Non-medical/non-clinical	£0.23 million

4. The UHB confirms that Lisa Gostling, Executive Director of Workforce & Organisational Development, has overall management for temporary agency staffing.
5. Integrated care systems (ICS) are a feature of the NHS in England. The UHB is part of NHS Wales and is an integrated Local Health Board responsible for the planning and provision of primary, community and in hospital services, based on the needs of the local community across three (3) counties. Therefore, the UHB does not hold the requested information.