

Reference:	FOI.13808.24
Subject:	Temporary agency staffing
Date of Request:	16 February 2024

Requested:

1. Neutral Vend (NV) or Master Vend (MV) Agency Supplier:
 - a. Medical
 - i. Name of the NV or MV agency supplier
 - ii. Expiry date of contract with the NV or MV agency supplier?
 - b. Allied Health Professionals (AHPs)
 - i. Name of the NV or MV agency supplier
 - ii. Expiry date of contract with the NV or MV agency supplier
 - c. Nursing
 - i. Name of the NV or MV agency supplier
 - ii. Expiry date of contract with the NV or MV agency supplier
 - d. Non-Medical, Non-Clinical (NMNC)
 - i. Name of the NV or MV agency supplier
 - ii. Expiry date of contract with the NV or MV agency supplier
2. Direct Engagement (DE):
 - a. Medical
 - i. Name of the DE provider
 - ii. Expiry date of contract with the DE provider
 - iii. % of DE currently achieved
 - b. Allied Health Professionals (AHPs)
 - i. Name of the DE provider
 - ii. Expiry date of contract with the DE provider
 - iii. % of DE currently achieved
 - c. Non-Medical, Non-Clinical (NMNC)
 - i. Name of the DE provider
 - ii. Expiry date of contract with the DE provider
 - iii. % of DE currently achieved
3. Financial Year 2022/2023 (or most recent if available) - spend figures on temporary agency staffing – (worker pay & agency commission only):
 - a. Medical

- b. Allied Health Professionals (AHPs)
 - c. Nursing
 - d. Non-Medical, Non-Clinical (NMNC)
4. Financial Year 2022/2023 - number of hours worked by temporary agency workers:
- a. Medical
 - b. Allied Health Professionals (AHPs)
 - c. Nursing
 - d. Non-Medical, Non-Clinical (NMNC)
5. Does the Trust or Health Board currently operate a Non-Medical Non-Clinical Staff Bank?
- a. If yes, what is the name of the provider?
 - b. Expiry Date of the contract with the provider
6. Does the Trust or Health Board utilise an Insourcing Contracting provider in place?
- a. If yes, what is the name of the provider?
 - b. Expiry Date of the contract with the provider
6. Contact responsible for temporary agency staffing at the Trust or Health Board:
- a. Workforce Lead – Name and job Title
 - b. Procurement Lead– Name and job Title
 - c. Finance Lead – Name and job Title

Clarified

For question 6, this could be across any medical practice across the Health Board. For example, some Trusts and Health Boards have insourcing contracts in place to assist with ad hoc projects that might require reduction of patient waiting lists and so forth.

Response:

As some of this information is accessible by another means, Hywel Dda University Health Board (UHB) has applied a Section 21 exemption of the Freedom of Information Act 2000 (FoIA). The UHB has answered a similar Freedom of Information request, FOI.12513.23 - Temporary agency staffing, which is already within the public domain and is available on our disclosure log.

For ease of reference, please click on the attached link, which will take you directly to the UHB's disclosure log webpage:

[Disclosure Log - Hywel Dda University Health Board \(nhs.wales\)](https://www.nhs.uk/disclosure-log/hywel-dda-university-health-board)

However, the information that is not covered by the Section 21 exemption has been provided below.

2a iii. The UHB confirms that the Medical Direct Engagement (DE) achieved was 84.6%, as at 31 January 2024.

- 2b iii. The UHB confirms that the Allied Health Professional (AHP) DE achieved was 100%, as at 31 January 2024.
5. The UHB confirms that it does not currently operate a non-medical non-clinical staff bank.
6. The UHB confirms that any insourcing activity is commissioned via the All Wales Framework Agreement for Provision of Clinical, Surgical and Diagnostics Procedures, and expires on the 31 March 2024.