

Reference:	FOI.17380.25
Subject:	Temporary agency staffing
Date of Request:	21 May 2025

Requested:

1. Does your organisation engage a Neutral Vend or Master Vend agency supplier for:
 - a. Medical
 - i. Name of the NV or MV agency supplier
 - ii. Expiry date of contract with the NV or MV agency supplier?
 - b. Allied Health Professionals (AHPs)
 - i. Name of the NV or MV agency supplier
 - ii. Expiry date of contract with the NV or MV agency supplier
 - c. Non-Medical, Non-Clinical (NMNC)
 - i. Name of the NV or MV agency supplier
 - ii. Expiry date of contract with the NV or MV agency supplier
 - d. Nursing
 - i. Name of the NV or MV agency supplier
 - ii. Expiry date of contract with the NV or MV agency supplier

2. Does your organisation utilise a Direct Engagement (DE) supplier for:
 - a. Medical
 - i. Name of the DE provider
 - ii. Expiry date of contract with the DE provider
 - iii. % of DE currently achieved
 - b. Allied Health Professionals (AHPs)
 - i. Name of the DE provider
 - ii. Expiry date of contract with the DE provider
 - iii. % of DE currently achieved
 - c. Non-Medical, Non-Clinical (NMNC)
 - i. Name of the DE provider
 - ii. Expiry date of contract with the DE provider
 - iii. % of DE currently achieved

3. For the most recent Financial Year you have available please can you supply the spend figures on temporary agency staffing (worker pay & agency commission only) for:
 - a. Medical
 - b. Allied Health Professionals (AHPs)
 - c. Non-Medical, Non-Clinical (NMNC)
 - d. Nursing

4. For the most recent Financial Year you have available please can you supply the number of hours worked by temporary agency workers for:
 - a. Medical
 - b. Allied Health Professionals (AHPs)
 - c. Non-Medical, Non-Clinical (NMNC)
 - d. Nursing

5. Where a contract is in place for the provision of a Neutral Vend, Master Vend and/or a Direct Engagement supplier, please can you advise who the lead contact or responsible officer within the organisation is for this contract?

Name:

Job title:

Email:

6. Alternatively please can you advise who is responsible for temporary agency staffing at the organisation across the following departments:
 - a. Workforce Lead

Name:

Job Title:

 - b. Procurement Lead

Name:

Job Title:

 - c. Finance Lead

Name:

Job Title:

Response:

1. Hywel Dda University Health Board (UHB) does not engage Neutral Vend (NV) or Master Vend (MV) agency suppliers.

2a. The UHB provides the requested information for the Medical and Dental (M&D) staff group within the table below:

Name of the Direct Engagement (DE) provider	Medacs
Expiry date of contract with the DE provider	September 2026
% of DE currently achieved	90%

2b. The UHB provides the requested information for the Allied Health Professionals (AHPs) staff group within the table below:

Name of the Direct Engagement (DE) provider	Medacs
Expiry date of contract with the DE provider	September 2026
% of DE currently achieved	100%

2c. The UHB does not engage a DE supplier for the Non-Medical, Non-Clinical (NMNC) staff group.

3. The UHB provides within the table below, the spend on agency staff for the staff groups requested, during the 2024/25 financial year.

Staff group	Spend
a. M&D	£4,240,963.84
b. AHP	£479,697.40
c. NMNC	£0.00
d. Nursing and Midwifery (N&M)	£8,186,902.63

4. The UHB provides within the table below, the number of hours filled by agency staff for the staff groups requested, during the 2024/25 financial year.

Staff group	Hours
a. M&D	25,217
b. AHP	42,122
c. NMNC	0
d. N&M	295,104

5. & 6. The UHB confirms that Lisa Gostling, Director of Workforce and Organisational Development/ Deputy Chief Executive, has overall responsibility for the engagement of providers for the supply of agency staff and for agency staffing across the three (3) departments requested. The UHB does not have individual leads for the engagement of agency staff.