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| Reference: | FOI.12724.23 |
| Subject: | Temporary staff spend |
| Date of Request: | 21 September 2023 |

Requested:

I am writing to request information under the Freedom of Information Act regarding Temporary Staff Spend and Waiting List Initiatives and Overtime Spend. Please can you complete the attached questions.

1. How much did the organisation spend on agency (non-contract) staff and internal bank staff for the financial year 22/23 (April 2022 - March 2023)? Please fill in the spend in the table below for each staffing group and total.

| Staffing Groups | Q1. Temporary Staff Spend | |
|---|---------------------------|----------------|
| | Agency Spend (£) | Bank Spend (£) |
| Total | | |
| Medical and Dental | | |
| Nursing and Healthcare Assistants | | |
| Administration and Estates | | |
| Healthcare Science | | |
| Scientific, Therapeutic and Technical Staff (STT) inclusive of Allied Health Professionals (AHPs) | | |
| Ambulance staff | | |

2. How much did the organisation spend on Waiting List Initiative (WLI) and Overtime payments to staff (WLI payments refers to any sessional payments made for additional time worked under a system called the Waiting List Initiative, used by trusts to reduce waiting lists and meet government targets. Overtime payments are defined as any payment for additional time beyond the standard FTE for the grade). Please fill in the spend and number of sessions/hours in the below table for each staffing group and total.

| Staffing Groups | Q2. Waiting List Initiative & Overtime Spend | | | |
|---|--|--------------------|--------------------------------|----------------------|
| | WLI Payments to staff (£) | WLI Sessions (No.) | Overtime Payments to Staff (£) | Overtime Hours (No.) |
| Total | | | | |
| Medical and Dental | | | | |
| Nursing and Healthcare Assistants | | | | |
| Administration and Estates | | | | |
| Healthcare Science | | | | |
| Scientific, Therapeutic and Technical Staff (STT) inclusive of Allied Health Professionals (AHPs) | | | | |
| Ambulance staff | | | | |

Response:

Hywel Dda University Health Board (UHB) regrets to inform you that it does not hold the information requested for ambulance staff. The Welsh Ambulance Services NHS Trust (WAST) holds the information required.

We therefore recommend that you redirect this part of your request to the Freedom of Information Team in WAST, who should be able to help you with your enquiry. Contact details are as follows:-

FOI.amb@wales.nhs.uk or alternatively, you can contact: Freedom of Information Officer, Welsh Ambulance Services NHS Trust Headquarters, Ty Elwy, Unit 7, Ffordd Richard Davies, St Asaph Business Park, St Asaph, Denbighshire, LL17 0LJ.

Additionally, the UHB is unable to provide you with all of the information requested for question 2, as it is estimated that the cost of answering your request would exceed the "appropriate limit" as stated in the Freedom of Information Act 2000 and the Data Protection (Appropriate Limit and Fees) Regulations 2004. The "appropriate limit" represents the estimated cost of one person spending 18 hours (or 2½ working days) in determining whether the UHB holds the information, and locating, retrieving and extracting the information.

In order to provide additional and overtime hours worked, over their Whole Time Equivalent (WTE) contracted hours, for the staff groups requested, a manual search of timesheets would need to be undertaken, as the UHB 's Electronic Staff Record (ESR) system is unable to disaggregate Waiting List Initiative (WLI) hours from normal overtime.

The UHB is therefore applying an exemption under Section 12 of the Freedom of Information Act 2000 (FoIA), which provides an exemption from a public authority's obligation to comply with a request for information where the cost of compliance is estimated to exceed the appropriate limit.

However, under section 16 of the FoIA, the UHB has a duty to provide advice and assistance. Therefore, the UHB provides the accessible information it holds, within the attached spreadsheet, as requested, at Attachment 1.