

Reference:	FOI.17975.25
Subject:	Temporary staffing
Date of Request:	1 August 2025

Requested:

Under the Freedom of Information Act 2000, I would like to request the following information relating to temporary staffing within the Health Board, covering the following staff groups:

- Community Psychiatric Nurses (CPNs)
 - Registered Mental Health Nurses (RMNs)
 - Registered General Nurses (RGNs)
 - Occupational Therapists (OTs)
 - Pharmacists
1. Agency Spend
Please provide the total agency spend for the last full financial year (or the most recent available 12-month period) for each of the above staff groups.
 2. Agency Hourly Charge Rates
For each staff group, please provide the following:
 - a. The average hourly charge rate paid to agencies
 - b. The highest hourly charge rate paid
 - c. The lowest hourly charge rate paid
 3. Agency Supply and PSL Structure
 - a. Please list the recruitment agencies currently supplying the Trust for these staff groups.
 - b. Please confirm which agencies are on your Preferred Supplier List (PSL).
 - c. Please outline how your PSL operates, including:
Whether it is tiered
Which agencies are on which tiers
 4. Breakdown of Agency Spend and Hours Worked
For each recruitment agency supplying staff, please provide:
 - a. The total spend with that agency in the last full financial year (or most recent 12-month period)
 - b. The total number of hours worked by agency staff from that supplier during the same period
 5. Bank Staffing
 - a. Please provide the total spend on internal bank staff for the last full financial year, broken down by the above staff groups.
 - b. Please provide the average hourly rate paid to bank workers in each group.
 6. Internal Temporary Staffing Team
Please confirm the annual cost of running the internal temporary staffing/recruitment team, including salaries, overheads, and any relevant platform/technology costs.
 7. Staff Bank Contact Details
Please confirm the email address and name of the individual responsible for onboarding framework agencies providing cost saving solutions.

I would prefer to receive the response in Excel or CSV format if possible.

Response:

Hywel Dda University Health Board (UHB) provides the information within the attached spreadsheet as requested, at attachment 1.