

<b>Reference:</b>	FOI.7236.21
<b>Subject:</b>	Texts for hospital appointments
<b>Date of Request:</b>	26 October 2021

**Requested:**

How can we give our details to get notifications of hospital appointments?

**Response:**

Hywel Dda University Health Board (UHB) confirms that it is in the process of restarting the text reminder service following the COVID-19 pandemic.

Individuals can contact the UHB's Contact Centre on 0300 303 9642 and provide/update the necessary details, i.e. mobile phone number, email address. The UHB's Welsh Patient Administrative System (WPAS) will then be updated accordingly, therefore resulting in the details being available for the text messaging service.

Alternatively, when patients attend their outpatient appointment or the Accident and Emergency (A&E) Department etc, their contact details can be provided and again WPAS will be updated.