Reference:	FOI.21640.26
Subject:	Thrombosis and Stroke service provision
Date of Request:	21 September 2026

Requested:

I am writing to make a formal request under the Freedom of Information Act 2000 regarding the provision of Thrombosis, Thrombolysis and Stroke Services within the Health Board's jurisdiction. Please provide information on the following specific points:

1. Service Timings and Availability: Details regarding the operational hours, scheduling times, and general response or turnaround times for thrombosis and Thrombolysis services provided across your health board area - especially in an emergency situation via Resus/A&E.

2. Risk Assessments: Copies of any clinical, operational, or patient safety risk assessments conducted in relation to thrombosis and Thrombolysis services and stroke care pathways over the past 24 months.

3. Patient Volumes: The total number of patients who have accessed or been referred to the thrombosis and Thrombolysis service broken down by year for the last two financial years.

4. Stroke Service Outcomes and Mortality: The total number of recorded patient deaths or severe adverse outcomes attributed, wholly or in part, to delays, capacity constraints, or non-provision of timely stroke services over the last two financial years.

Clarified:

Information for both Thrombosis and Thrombolysis please.

Response:

Hywel Dda University Health Board (UHB) does not hold the information requested for Thrombosis as this a diagnosis used to define the formation of a dangerous blood clot inside a blood vessel. Whereas, Thrombolysis is the medical treatment used to dissolve and break up a clot. The UHB provides the information it holds in relation to Thrombolysis, below.

Additionally, the UHB does not hold the information requested for question 4, as the cause of death and any contributing factors is determined by the coroner, who is appointed by the Local Authority (LA). We therefore recommend that you redirect this part of your request to the Freedom of Information Teams within each LA in the UHB's footprint, who may be able to help you with your enquiry. Their contact details are set out below:

- Information & Data Protection Officer, Carmarthenshire County Council, County Hall, Carmarthen, SA31 1JP or by email foia@carmarthenshire.gov.uk

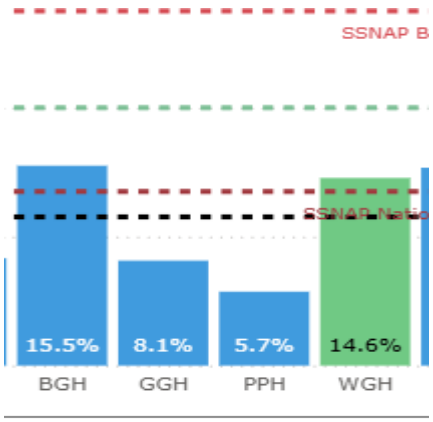
- Complaints & Freedom of Information Team, Ceredigion County Council, Canolfan Rheidol, Rhodfa Padarn, Llanbadarn Fawr, Aberystwyth, Ceredigion, SY23 3UE or by email foi@ceredigion.gov.uk

- Information Governance Team, Pembrokeshire County Council, County Hall, Haverfordwest, Pembrokeshire, SA61 1TP or by email FOI@pembrokeshire.gov.uk

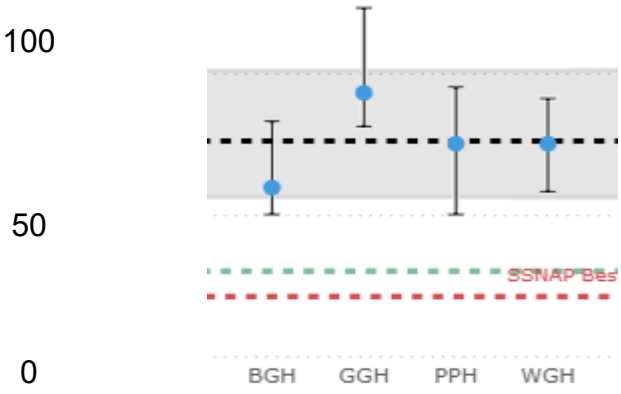
1. The UHB does not hold the information exactly as requested. However, the UHB confirms that its Thrombolysis service operates twenty-four (24) hours a day, seven (7) days a week, across its four (4) acute hospital sites. The UHB can refer patients requiring Thrombectomy to Southmead Hospital, Bristol from 06:00 to 00:00, seven (7) days a week, however, patients must arrive by 22:00. UHB patients can also be referred between 08:00 to 13:00 Monday to Friday to Cardiff University Hospital of Wales, who provide a limited Thrombectomy service.

   Additionally, the UHB provides below, the graphs extracted from the Stroke Service dashboard, detailing the UHB's current Thrombolysis compliance rate and median time taken from clock start to Thrombolysis, for each acute hospital, during the period 1 September 2025 to 31 August 2026.

   Compliance rate (The Welsh Government target response time is 20%)



   Clock start to Thrombolysis time – Median Time in minutes



2. The UHB does not hold all the requested information. However, the UHB provides copies of its Operational Risk Register for the risks currently open, and the risks closed, during the period 1 September 2024 and 22 September 2026, at Attachments 1 and 2.

   The UHB's Stroke services have recently been consulted on as part of the wider Clinical Services Plan (CSP). Further details on risks which led to the consideration of this service as a fragile service are available within the CSP which is available on the UHB's website at the following links:

Extraordinary Board agenda and papers 18 and 19 February 2026 - Hywel Dda University Health Board

Board agenda and papers 28 May 2026 - Hywel Dda University Health Board

3. The UHB provides within the table below, the number of patients Thrombolysed, at each acute hospital, during the 2024/25 and 2025/26 financial years.

Hospital	2024/25	2025/26
Bronglais General Hospital	13	17
Glangwili General Hospital	35	27
Prince Philip Hospital	12	13
Withybush General Hospital	50	50

4. Not held.