Reference:	FOI.9882.22
Subject:	Training compliance rates
Date of Request:	19 September 2022

## Requested:

- 1. What were your organisational compliance rates for statutory and mandatory training (separately) in the following years: 2018,2019,2020,2021 and year to date.
- 2. What was your organisational spend on e-learning in the following years: 2018,2019,2020,2021 and year to date.
- 3. What percentage of your statutory and mandatory training was delivered via e-learning in the following years: 2018,2019,2020,2021 and year to date.
- 4. What was your organisational training budget for the following years: 2018,2019,2020,2021 and year to date.
- 5. Who are your suppliers of e-learning training?

## Response:

1. The tables overleaf provide Hywel Dda University Health Board's (UHB) percentage (%) compliance rates for each statutory and mandatory training competency as at 31 December of each of the requested calendar years.

Competence Name - Statutory	2018	2019	2020	2021	2022
Equality, Diversity and Human Rights	76.35	83.76	81.98	80.20	80.70
Fire Safety	21.87	50.45	68.17	74.33	73.37
Health, Safety and Welfare	75.76	82.28	84.87	81.44	80.55
Infection Prevention and Control - Level 1	75.65	76.19	83.85	88.84	83.06
Information Governance (Wales)	72.90	76.01	74.80	75.68	73.29
Moving and Handling - Level 1	74.94	78.72	76.45	74.72	70.95
Resuscitation - Level 1	81.09	87.62	87.50	89.11	90.35
Safeguarding Adults - Level 1	75.91	84.06	85.07	83.17	82.56
Safeguarding Children - Level 1	76.80	84.33	86.16	82.19	81.17
Violence and Aggression (Wales) Module A	85.14	90.60	90.21	91.29	91.60
Dementia Awareness	76.22	87.18	88.59	90.40	91.23
Violence Against Women, Domestic Abuse and Sexual Violence	64.95	81.66	79.75	75.39	75.93

Competence Name - Mandatory	2018	2019	2020	2021	2022
Ask and Act Violence Against Women,	N/A	9.18	25.69	51.15	57.89
Domestic Abuse and Sexual Violence					
Fire Safety Level 1	60.82	63.59	N/A	N/A	N/A
Fire Safety Level 2	37.47	40.25	12.44	36.12	38.14
Fire Safety Level 3	22.92	33.90	27.81	29.79	37.99
Infection Prevention and Control - Level 2	62.95	63.72	70.78	64.92	61.60
Moving and Handling - Level 2	49.85	60.94	59.43	55.53	50.47
Resuscitation - Level 2 - Adult Basic Life	39.30	46.99	35.82	33.78	30.06
Support					

Resuscitation - Level 2 - Newborn Basic Life	67.61	23.36	18.62	48.24	51.60
Support					
Resuscitation - Level 2 - Paediatric Basic Life	47.35	50.33	52.30	53.20	34.94
Support					
Resuscitation - Level 3 - Adult Immediate Life	46.13	52.54	35.22	38.28	26.01
Support					
Resuscitation - Level 3 - Newborn Immediate	79.25	28.10	21.30	64.10	55.41
Life Support					
Resuscitation - Level 3 - Paediatric	85.71	65.22	84.29	54.22	45.38
Immediate Life Support					
Safeguarding Adults - Level 2	62.27	77.56	79.74	79.66	78.69
Safeguarding Children - Level 2	71.92	81.66	83.73	78.84	77.60
Safeguarding Children - Level 3	48.66	64.99	64.51	72.75	68.45
Violence and Aggression (Wales) - Module B	83.20	89.15	87.27	87.90	89.10
Aseptic Non-Touch Technique	24.94	30.04	50.90	63.84	69.22
Blood Transfusion	33.52	46.59	58.56	56.24	59.48
Display Screen Equipment	68.81	85.90	90.87	88.27	90.11
Fraud Awareness	N/A	N/A	N/A	32.49	55.91
Improving Quality Together - Bronze Level	59.74	71.03	74.84	77.54	80.61
Mental Capacity Act	58.29	73.67	73.86	70.96	73.91
Safeguarding Adults Level 3	2.88	5.28	23.84	48.01	51.98
Paul Ridd Learning Disability Awareness	N/A	N/A	N/A	N/A	46.12

Please note:- Where the table records 'Not Applicable' (N/A), the training module was either no longer active or not yet active for employees.

2. The UHB's projected expenditure for staff hosting e-learning training during the 2022/23 financial year is £135,576. These costs do not include the time taken out by staff to undertake training, or maintenance and support costs associated with the training system, as maintenance contracts for electronic training systems are held by NHS Wales Shared Services Partnership (NWSSP).

The UHB has not previously monitored staff spend for hosting e-learning training and so does not hold the information requested for 2018/19 to 2021/22.

3. The table below provides the percentage (%) of statutory and mandatory training completed via e-learning for each of the requested calendar years:

Year	e-Learning
2018	81.17
2019	74.20
2020	87.89
2021	85.33
2022 (as at 11/10/22)	85.17

4. The UHB's annual training budgets for the financial years 2018/19, 2019/20, 2020/21, 2021/22 and 2022/23 are provided within the table below.

Financial year	Training budget
2018/19	£613,605
2019/20	£1,342,538
2020/21	£1,572,585
2021/22	£2,213,468
2022/23	£2,292,132

<sup>5.</sup> NWSSP supplies the UHB's e-learning training.