

Reference:	FOI.4774.20
Subject:	Translation and interpreting spending
Date of Request:	16 December 2020

Requested:

I would like to make a request for information under the Freedom of Information Act regarding the spending per annum on translation services (written) and interpreting services (oral) for your Organisation over each of the last 5 financial years, as well as the languages involved.

Please do not include data regarding the spending on services for the deaf and blind (such as sign language interpreting or Braille).

I would appreciate it if you could fill in and return the attached Excel document with the information requested (only the first tab, named Data). The second tab, named Example, is just an example of what I am looking for in terms of the information provided.

Can you please also let me know what was the total budget of the Trust for each of the mentioned financial years?

Response:

Hywel Dda University Health Board (UHB) provides some of the information requested, within the attached spreadsheet, as requested, at Attachment 1.

The UHB is unable to provide you with all the information requested as it is estimated that the cost of answering your request would exceed the “appropriate level” as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004. The “appropriate level” represents the estimated cost of one person spending 18 hours or (2 ½ working days) in determining whether the UHB holds the information, and locating, retrieving and extracting the information.

In order to provide you with a breakdown of the information by language, the UHB would need to undertake a manual search of all translation services invoices, to identify any information that fulfils your request, as this information is not recorded centrally.

The UHB is therefore applying an exemption under Section 12 of the Freedom of Information Act 2000 (FOIA), which provides an exemption from a public authority’s obligation to comply with a request for information where the cost of compliance is estimated to exceed the appropriate limit.