Reference:	FOI.3403.20
Subject:	Various information
Date of Request:	19 June 2020

## Requested:

- 1. Would you please confirm whether, commencing 1st July, you (ME) will be Head of Counter Fraud for HDUHB and Swansea Bay Health Board, or only Head of Counter Fraud for Swansea Bay Health Board?
- 2. Would you please confirm that ME HDUHB Local Counter Fraud Specialist is now (16/06/2020) Matthew Evans. Head of Counter Fraud for HDUHB?
- 3. Would you please confirm the significance of the digits 20 that appear in your Email address?
- 4. Would you please forward a copy of the referenced correspondence log relating to this matter?
- 5. Would you please confirm details (Name, Office Title, email and postal address) of the HDUHB Ophthalmic Service Lead that you subsequently contacted for guidance on the current position of the Practice that the patient records were originally collected from?
- 6. Would you please confirm the date and manner the patient records were originally collected and which Office authorised the collection?
- 7. Would you please confirm the relevant guidance and legislation that will conduct the return of the property?
- 8. Would you please confirm that patient records are Sensitive Identifiable Information (SII) and not Person Identifiable Information (PII)?
- 9. Would you please confirm which of the listed practices received the patient record cards (SII) on 26th July 2018?
- 10. Would you please confirm the significance of the digit 2 that appears in KD's Email address
- 11. Would you please confirm which HDUHB Directorate/Office ordered the return of the patient record cards (SII) on 26<sup>th</sup> July 2018?
- 12. Would you please confirm the date and manner by which the Practice was notified that the patient record cards (SII) would be returned on 26th July 2018?
- 13. Would you please confirm how many patient records (SII) were returned to the practice on 26th July 2018?
- 14. Would you please confirm details of the HDUHB officers who returned the patient record cards (SII) to the Practice on 26th July 2018?
- 15. Would you please confirm the total time that the HDUHB officers spent at the Practice on 26th July 2018?

- 16. Would you please confirm that the HDUHB officers correlated each patient record card (SII) <u>and its contents</u> with a listing shown to the Practice on 26th July 2018?
- 17. Would you please confirm that the listing shown to the Practice on 26<sup>th</sup> July 2018 was identical to the listing of the patient records (SII) <u>and their contents</u> originally collected?
- 18. Would you please confirm the sites where the patient records (SII) were held from the date they were originally collected to the their delivery on 26th July 2018 and details of who had access to the patient records (SII) and when the access occurred?

## **Decision:**

Following review of your request, Hywel Dda University Health Board (UHB) has made the decision to refuse all of your request for information. The UHB's reasons are provided in bullet point form below:

- The UHB has an obligation to respond to valid requests for information. A valid request for information can be determined using the guidance provided in Section 8 of the Freedom of Information Act 2000 (FOIA). The UHB has drawn the conclusion that (some of) the requests are not valid requests for information and therefore not admissible under FOIA.
- The UHB considers (many of) the requests to be vexatious. Vexatious requests can be determined using the guidance as set out in Section 14 of the FOIA. The points drawn upon by the UHB to reach this decision are provided below:
  - Multiple requests with a similar or related subject matter have been submitted to multiple UHB officers within a short timeframe.
  - The UHB recognises that (some of) the requests submitted are repetitive and have previously been answered in full by the UHB.
  - The requestor is attempting to re-open a previously closed matter between him and the UHB regarding issues surrounding his professional capacity.
  - The UHB believes that the requests are part of a scattergun approach, which lacks any clear focus and are intended to waste time and/or unnecessarily utilise resources for no apparent purpose.
  - A number of the requests are simply trivial or frivolous and require disproportionate effort from UHB officers to handle