

Reference:	FOI.5501.21
Subject:	Video conferencing
Date of Request:	3 March 2021

Requested:

1. Do you have any video conferencing hardware? If so what manufacturer and model?
2. Is there a support contract in place for this equipment?
3. How many systems / meeting room systems do you have? Across how many sites?
4. What video conferencing platforms do you use with this video conferencing hardware?
5. What solutions are being used for Video Consultations at present? When is the next review of this contract?
6. Do you use a video conferencing platform for interoperability (i.e.. Teams to Zoom, Zoom to Webex etc.)?
7. Does the organisation use Microsoft Teams for video conferencing? Has its usage overtaken any previous video conferencing tool in place before Microsoft Teams' implementation?
8. Who is in charge of the Video Conferencing Estate / Equipment? What is their email address?

Response:

1. Hywel Dda University Health Board (UHB) confirms that it does have video conferencing hardware. The UHB provides, within the table below, the manufacturers and models as requested.

Manufacturer	Model
Polycom	X30
Polycom	HDX 4000 HD
Polycom	HDX 6000 HD
Polycom	HDX 7000 HD
Polycom	HDX 8000 HD
Polycom	RealPresence Group 310
Polycom	RealPresence Group 500
Polycom	RealPresence Group 700
Polycom	VSX 3000
Polycom	VSX 3000A
Polycom	VSX 7000A
Polycom	VSX 8000
Avocor	Quicklaunch

2. The UHB confirms that there is no contract in place for the video conferencing equipment.
3. The UHB confirms that it has one hundred and one (101) systems across four (4) sites.

4. The UHB confirms that the video conferencing platforms used with the video conferencing hardware are Microsoft Teams and Polycom.
5. The UHB confirms that the current solution being used for video consultations is Attend Anywhere. The renewal date for this contract is 31 June 2022.

Please note, the Attend Anywhere solution is a NHS Wales Service provided by Welsh Government (WG).

6. The UHB confirms that the video conferencing platform used for interoperability is Pepix.
7. The UHB confirms that it does use Microsoft Teams for video conferencing, which has been deployed to all 10,500 employees across the UHB. Microsoft Teams has completely replaced Skype for Business.

Additionally, Microsoft Teams Rooms will be replacing Polycom software as and when replacement funds allow.

8. The UHB confirms that the person in charge of video conferencing equipment is Paul Solloway, Head of Information Communication Technology (ICT), and can be contacted by email Paul.solloway@wales.nhs.uk