

Reference:	FOI.18810.25
Subject:	Wide Area Network (WAN) services
Date of Request:	12 November 2025

Requested:

Please address each section individually and, where multiple suppliers exist, provide information separately for each.

Contract 1 – Wide Area Network (WAN) Services (Including HSCN)

1. **WAN Provider(s)**
 - a. Please confirm the main supplier(s) for your WAN services. If this information is not available, please explain why.
2. **Contract Expiry Date**
 - a. Please provide the expiry date for each WAN contract (DD/MM/YYYY or MM/YYYY acceptable).
 - b. If rolling, please state the terms.
3. **Contract Description**
 - a. Please provide a brief summary of the scope of each WAN contract.
4. **Number of Sites Covered**
 - a. Please indicate the number of sites supported by the WAN. An approximation is acceptable.
5. **Annual Average Spend**
 - a. What is the annual average spend for WAN services? Please break this down by provider if more than one.
6. **Procurement Route**
 - a. Please provide details of how each WAN contract was procured. If a framework was used, please include the framework name and reference number.

Internal Contact

7. **Responsible Contact Person(s)**
 - a. Please provide the full contact details for the person(s) responsible for each of the above contracts, including:
 - Full name
 - Job title
 - Direct phone number
 - Email address

Response:

- 1a. Hywel Dda University Health Board (UHB) confirms that its WAN services supplier is Public Sector Broadband Aggregation (PSBA).

2. The UHB does not hold the requested information as the PSBA contract is managed by Welsh Government (WG).

We therefore recommend that you redirect this part of your request to the Freedom of Information Team in WG, who may be able to help you further. Contact details are as follows:

Freedom.ofinformation@gov.wales or alternatively, you can contact: Freedom of Information Officer, Information Rights Unit, Welsh Government, Cathays Park, Cardiff, CF10 3NQ.

3a. PSBA provides WAN connectivity across UHB sites and to partnering organisations.

4a. The WAN service supports approximately fifty (50) sites.

5a. The average annual spend for WAN services is £230,000.00.

6a. The UHB does not hold the requested information. Please redirect this part of your request to WG. Contact details have been provided in response to question 2.

7a. WG manages the PSBA WAN services contract. However, Carolyn Williams, Head of Digital Innovation and Transformation, manages the contract locally. Contact details are as follows:

Telephone: 01267 235151

Email: DigitalSeniorTeam.hdd@wales.nhs.uk